



# Paco RCH

 **BUY NOW**

**G20/G25/G25.3 (Natural gas)**



Installation manual



Store this document in a safe place



## Contents

1. Introduction
  2. CE declaration
  3. SAFETY
    - 3.1 General
    - 3.2 Regulations
    - 3.3 Precautions / safety instructions at installation
    - 3.4 Principle of ignition cycle
  4. Removing the packaging
  5. Installation
    - 5.1 Type of gas
      - 5.1.1 Reconstruction to different type of gas
    - 5.2 Gas connection
    - 5.3 Electric connection
    - 5.4 Placing the appliance
    - 5.5 Placing a built-in appliance
    - 5.6 Placing the chimney breast
    - 5.7 Placing the control hatch
    - 5.8 Flue gas discharge system appliances open combustion
    - 5.9 Flue gas discharge / combustion air supply system appliances closed combustion
    - 5.10 Additional instructions
      - 5.10.1 Placing the appliance
      - 5.10.2 How to position the fire in the chimney breast
      - 5.10.3 Mantel iron
      - 5.10.4 Control hatch
    - 5.11 Glass panes
      - 5.11.1 Removing the glass pane
      - 5.11.2 Fitting the glass pane
      - 5.11.3 Mounting the front panel
    - 5.12 Adjustment of the appliance
      - 5.12.1 Adjusting the baffle and the baffle plate
    - 5.13 Positioning the logs
  6. Control
    - 6.1 Remote controls
    - 6.2 Alternative controls
  7. Final inspection
    - 7.1 Gastightness
    - 7.2 Gas pressure/line-pressure
    - 7.3 Ignition main burner
    - 7.4 Flame picture
  8. Maintenance
    - 8.1 Parts
  9. Delivery
  10. Malfunctions
- Appendix 1 Malfunctions  
Appendix 2 Tables  
Appendix 3 Figures

## 1. Introduction

DRU, a manufacturer of gas-fired heating appliances, develops and produces products that comply with the highest possible quality, performance and safety requirements. This appliance has a CE label, which means that it complies with the essential requirements of the European Gas Appliance Directive. The appliance is supplied with an installation manual and a user manual. Installation and maintenance of the appliance should be performed by a professional certified expert with a proven knowledge and demonstrable competence in this field. A professional expert takes all technical aspects such as heat output, gas connection and electricity into account, as well as the flue gas discharge requirements. The information in this installation manual will ensure the appliance is installed in such a way that it will function properly and safely. If the installation instruction is not clear, national/local regulations must be observed.

This manual discusses the installation of the appliance and the regulations that apply to the installation. In addition, the appliance's technical data are shown and information is provided about maintenance, possible malfunctions that might occur and their possible causes.

The figures are at the back of this installation manual, in the appendix.

Fully and carefully read and use this installation manual, before installing the appliance. When using the DRU Powervent system® or DRU CM system®, the accompanying installation manual should also be read completely and carefully, before installation work is started.



**!Tip**

**!Caution**

**!Caution**

The following symbols are used in the manuals to indicate important information:

Work to be performed

Suggestions and recommendations

You will need these instructions to prevent problems that might occur during installation and/or use.

You need these instructions to prevent fire, personal injury or other serious damages.

After final delivery, the manuals should be handed over to the user.

## 2. CE declaration

Internal precautions at the company will guarantee that appliances produced by DRU comply with the essential requirements and directives of the regulation concerning gas combustion appliances and the standards applied for that purpose. This declaration will lose its validity if adjustments are made to the appliance, without prior written permission by DRU. A copy of the CE test certificate can be downloaded.

|                               |   |
|-------------------------------|---|
| Product:                      | Gas-fired heating appliance   |
| Type:                         | Paco RCH  |
| Conformity assessment agency: | Kiwa 0063   |
| EC regulations:               | 2016/426/EU   |
| EC directives:                | 2014/35/EU, 2014/30/EU  |
| Applied harmonized standards: | NEN-EN-613, NEN-EN-613/A1, EN60335-1:2012,<br>EN60335-2-102:2016, EN55014-1:2007, EN55014-2:2015,<br>EN61000-3-2:2014, EN61000-3-3:2013 |

### 3. SAFETY

#### 3.1 General

- !Caution**
- Observe the generally applicable regulations and precautions/safety instructions in this manual.
  - First check – in appendix 2, table 2 – whether the appliance to be installed has the correct technical version.
  - Read the manual carefully to ensure a proper and safe installation of the appliance.
  - Observe the regulations/instructions in this manual.

#### 3.2 Regulations

Please install the appliance in accordance with the applicable national, local and constructional (installation) regulations.

#### 3.3 Precautions / safety instructions at installation

Carefully observe the following precautions/safety regulations:

- The appliance may only be installed and maintained by recognised installers who are skilled in the field of gas heating and electricity.
- Do not make any changes to the appliance.
- When installing a built-in appliance:
  - Use non combustible and heat-resistant materials for the chimney breast, including the top of the chimney breast, the material in the chimney breast and the back wall against which the appliance will be placed. For this you can use both sheet material and stone-like materials.
  - Take sufficient measures to prevent temperature of a wall behind the chimney breast becoming too high, including the materials and/or objects behind the wall.
  - Comply with the minimum required internal sizes of the chimney breast.
  - Vent the chimney breast by means of ventilation holes with a combined passage as stated further down in the text.
  - Use heat-resistant electrical wiring.
  - Place heat-resistant electrical wiring away from the appliance and as low as possible in the chimney breast. This has to do with the temperature development in the chimney breast.
- Only use the flue gas discharge / combustion air supply system supplied by DRU.
- When installing a free-standing appliance: place the appliance away from the back wall by the minimum distance stated further down in the text.
- Do not cover the appliance and/or do not wrap it in an insulation blanket or any other material.
- Keep combustible objects and/or materials outside the appliance's radiation range. This radiation range is 500 mm, unless stated otherwise.
- Only use the accompanying set, such as the wood or pebble set, and place it exactly as described.
- Leave space around the ionisation pin and spark electrode and never place glow material around these pins.
- Make sure there is no dirt in gas pipes and connections.
- Place a gas tap in accordance with applicable regulations.
- Prior to putting into operation, check the complete installation for gastightness.
- Prevent blocking of the explosion hatch(es) at the top and/or bottom of the appliance and check whether it/they connect(s) properly to the sealing surface before the appliance is built in.
- Do not ignite the appliance before the gas, discharge and electric connections have been fully installed, first observe the procedure described in chapter 7.3.
- Do not use the appliance when a pane is broken and/or cracked, until it has been replaced.
- The appliance was designed for atmospheric and heating purposes. This means that all visible surfaces, including the glass pane, can become hotter than 100C°. It is recommended to always place a protective grating in front of the appliance when there are children, elderly people or handicapped persons in the same room as the appliance. If it is possible that vulnerable people are regularly present in the room with no supervision, a fixed guard should be mounted around the appliance.

### 3.4 Principle of ignition cycle

Below you will find a brief description of how this appliance is ignited. The receiver in the appliance will get a signal from the remote control to start the ignition process. The receiver will get the signal to start the ignition process. This signal is passed on to the burner device, after which, if applicable, the relay for the Powervent System® is switched. After an 8 second interval, the ignition on the spark electrodes will start. If no Powervent System® is connected, only the relay will switch and the ignition will start immediately. The main burner will be ignited at about 50% of its capacity. This will prevent a larger amount of gas in the combustion chamber, if no ignition takes place. When the gas ignites, ionization will have to be detected. In order to make sure the flame has passed over, this will take place at the other side of the burner. When ionization is detected, the gas control will modulate to 100%.

In case of an appliance with a switchable second burner, the second valve is switched (you will be able to hear a 'click') in order to ignite the second burner. After ignition of the second burner, the appliance will always go to the full position (full capacity). This will guarantee that the second burner will actually ignite. The second burner can be switched on and off manually, by means of the remote control. In case of switching on manually, the appliance will first return to full load.

**!Caution** The appliance's control unit is characterized by stringent safety requirements. It is possible that the burning appliance switches off automatically and then switches back on again. This is not a failure, but a check. The moment the appliance's control unit is connected to mains voltage, the control unit will perform this check every 24 hours. If the appliance is burning at that time, the appliance will extinguish and then start again immediately.  
If you wish to prevent this, you can remove the plug and insert it again at a time during the 24 hours when the appliance is never or hardly ever burning.

## 4. Removing the packaging

Note the following items when removing the packaging:

- Remove all packaging materials.
- Remove all supplied components in, on and/or at the appliance.
- Check the appliance and accessories for damages (during transport).
- If necessary, contact your supplier.
- Never install if an appliance is damaged!
- Remove any screws that are used to fix the appliance to a platform or pallet.

**!Caution** The glass pane(s) is/are made of a ceramic material. Very small irregularities in the glass panes cannot be avoided, but are within the required quality standards.

**!Caution** Keep plastic bags away from children.

- Appendix 2, table 1 indicates which components should be available after unpackaging.
- Contact the supplier if you find that not all components have been supplied.
- Packaging must be disposed of in accordance with the regulations.

## 5. Installation

### 5.1 Type of gas

The data plate indicates for which type of gas, gas pressure and for which country this appliance is intended. The data plate can be found on the appliance or can be attached to a chain to which it should remain attached.

**!Caution** Check whether the appliance is suitable for the type of gas and gas pressure used at the location.

#### 5.1.1 Reconstruction to different type of gas

In order to convert this appliance to a different type of gas, please contact DRU's service department and ask for the possibilities.

### 5.2 Gas connection

Place a gas tap in the gas pipe in accordance with the applicable regulations.

The gas connection on the gas control is located next to the receiver (see Appendix 3, fig. 38 (G)).

- !Caution**
- Make sure there is no dirt in the gas pipes and connections.
  - No soldering may take place at the flexible gas hose(s), as this could cause leaks.

The following requirements apply to the gas connection:

- Use a gas pipe with the correct dimensions, so that no pressure loss can occur.
- The gas tap must be approved (in the EU this will be the CE mark).
- You should always be able to reach the gas tap.

### 5.3 Electric connection

In case of a 230 Volt electrical connection, provide proper grounding. Place this electrical connection away from the appliance, as low as possible in the chimney breast. This has to do with the temperature development in the chimney breast.

- !Caution**
- Make sure that it is easy to disconnect the appliance from the power supply after installation;
  - by disconnecting the plug;
  - or by means of a 2-core switch installed by a recognised installer in accordance with current regulations.

- !Caution**
- Protect the gas control and electric components, hereafter referred to as the gas control, against building dust and moisture!
  - For connecting the receiver and control panel at an appliance equipped with the CM system®, you must observe the instructions in the supplied manual.

#### 5.3.1 Connecting the switch contact (if applicable)

It is possible to operate one or more lamps (in case of several lamps, a maximum of 0.5A/250VAC/30VDC) via the remote control of the appliance. You could think of the lamps of Dru's lux elements. For this, you can use switch contact B on the receiver (see appendix 3, fig 36). The switch contact is not polar sensitive.

#### 5.3.2 Connection extra power supply (max. 80W, 230VAC) (if applicable)

This connection is ideal for possible lighting or a ventilation system in the chimney breast and can be operated by means of the remote control (see appendix 3, fig. 36 (C)). The power supply of this connection is identical to the mains voltage and it can be subjected to a maximum load of 80 Watts.

### 5.4 Placing the appliance

- !Caution**
- Place the appliance in front of a heat-resistant and non combustible wall. The wall brackets on a built-in appliance ensure that the minimum distance to the wall is maintained.
  - Ensure there are no combustible objects or materials present in the fire's radiation range, within a distance of 500 mm, unless indicated otherwise.
  - Place the concentric system in such a way that no fire hazard is ever created (also see section 5.8).
  - Take sufficient measures to prevent temperature of a wall behind the chimney breast becoming too high, including the materials and/or objects behind the wall.
  - Do not cover the appliance and/or do not wrap it in an insulation blanket or any other material.
  - Make sure that the appliance to be installed has a stable position. Fasten possible extending legs with the self-tapping screws.

- !Caution** When installing a built-in appliance, always take the following into account:
- The minimum construction measurements according to Appendix 3, Fig. 1 and 2.
  - The construction height of the appliance.

- Provide a gas connection at the location. For details, see section 5.2.
- Make a passage for the concentric system; for details, see section 5.8.3.

**!Caution** Additional instructions for the appliance to be installed can be found from section 5.10.

### 5.5 Placing a built-in appliance (if applicable)

Not all built in DRU appliances are supplied with a control hatch.

**!Caution** Built in appliances must be installed with the DRU control hatch. This is necessary to ensure a durable, safe and proper operation. The DRU control hatch can be ordered separately. Exceptions are:  
Appliances with supplied DRU guard cabinet. The DRU guard cabinet is intended for installation with a suspended platform. If the appliance will be connected to the DRU PowerVent system, the DRU control hatch has to be used after all.

The gas control is mounted to the appliance. It must be taken out and placed in the control hatch at a later time. For placing the gas control in the control hatch, see section 5.7.

Proceed as follows:

- Loosen the bracket with the gas control by loosening the self-tapping screws and screw the self-tapping screws back in the appliance.
- Place the bracket with gas control, together with the wiring of the ignition/ionisation cable(s), the flexible gas hose(s) and type plate with chain in the direction of the control hatch.

**!Caution** The data plate should remain connected to the chain.

- Set the height of the appliance using the adjustable feet.
- Make the appliance level at the same time.

**!Tip** The construction frame can be adjusted afterwards for most 2- or 3 sided appliances. This allows a good contact of the construction frame with the chimney breast. Adjustment should take place before the appliance is built in. After building in, adjustment is no longer possible. For 2- or 3-sided appliances that cannot be adjusted, we refer to section 5.10 'Additional instructions'.

**!Caution** Do not ignite the appliance before the gas, discharge and electric connections have been fully installed, first observe the procedure described in chapter 7.3.

### 5.6 Placing the chimney breast (if applicable)

For a good heat discharge and operation of the appliance, there should be sufficient space around the appliance. The chimney breast should be ventilated sufficiently by means of ventilation holes (incoming and outgoing).

**!Caution** When an appliance is built in the floor, please take into account the minimum distances from a combustible floor. If applicable, additional information about this is provided from section 5.10 'Additional instructions'.

- !Caution**
- Use non combustible and heat-resistant materials for the chimney breast including the top of the chimney breast, the material in the chimney breast and the back wall of the chimney breast.
  - The appliance is not a support structure. Make sure the appliance does not have to bear the weight of the chimney breast for example.
  - The passage of the ventilation holes (outgoing), which are placed as high as possible, is stated in Appendix 2, Table 2.
  - If no control hatch is placed in the chimney breast, an air supply of at least 80 cm<sup>2</sup> should be attached as low as possible. If there is, the control hatch will suffice as air supply.

- !Caution** When placing the chimney breast, you should take the following into account (see Appendix 3, Fig. 2):
- The location for the control hatch: this must be placed as low as possible.
  - The dimensions of the control hatch; see Placing the control hatch section 5.7.
  - The location of the ventilation holes (V) (outgoing).
  - Maintain a minimum 30 cm distance between the top of the ventilation hole (outgoing) and the ceiling of the house.
  - The measurements of the glass pane, so that it can be placed/removed after placing the chimney breast.
  - The protection of the gas control and the pipes against cement and plaster.
  - If possible, you should place decorative strips, frames, etc., after any required structural work has been completed. Prevent the use of painter's tape. If this is not possible: use a good quality painter's tape and remove it immediately after plastering or painting work.

- !Tip** You should preferably apply the ventilation holes (outgoing) on both sides of the chimney breast. Use the DRU ventilation elements.

Check the following issues, before the chimney breast is fully closed:

- Whether the discharge / concentric system is placed correctly.
- Whether the channels, fixing brackets and possible clip bindings, which cannot be reached after installation, are fastened by means of self-tapping screws.

- Do not plaster on or over the edges of the construction frame, because:
- The heat of the appliance could cause cracks.
  - It will no longer be possible to remove/place the glass pane.
- When using stone-like materials and/or plaster finishing, allow the chimney breast to dry for at least six weeks prior to taking the appliance into operation in order to prevent cracks.

### 5.7 Placing the control hatch (if applicable)

The control hatch (also see paragraphs 5.5 and 5.6) is placed as low as possible in the chimney breast.

- !Caution**
- The bottom of the control hatch may not be placed higher in the appliance than the burner surface.
  - Place control hatch and bracket with gas control indoors in a dry place only!

A number of components are placed in the control hatch, such as data plate, gas control and, if applicable, the components belonging to the DRU Powervent System®.

Place the control hatch as follows, see Appendix 3, Fig. 3 for details:

- Make an opening in the chimney breast, as described in the manual for the control hatch.

- !Tip** The opening in the chimney breast may be made horizontal and vertical.

- Place the inner frame (A); unscrew bolts (D and F) for this.

- !Caution** The inner frame should be placed in the correct way. Two positions are possible. Placing the inner frame with a rotation of 180° is not allowed (see Appendix 3, fig. 4).

- !Tip**
- When the chimney breast is made of bricks, the inner frame can be built with bricks at the same time.
  - In case of a different material, the inner frame can be glued or fastened with four countersunk screws.

- Remove the bracket with the gas control (B) from the appliance and place these self-tapping screws back in the appliance.



- Attach the bracket with gas control to the inner frame (A). Proceed as follows:
  - Unwind the cables. This will, amongst other things, prevent a poor operation of the ignition.
  - Unwind the flexible gas pipe(s).
  - Mount the bracket with the gas control to the inner frame (A). The slotted hole falls in allen screw (C); the hole at the bottom falls over the head of allen screw (D).
  - Fix the bracket with allen screw (C).

- !Caution**
- Avoid kinks in the pipes.
  - Do not lay the cables of the ionisation and ignition pins along metal parts, wiring and other components.

- Connect the gas pipe with gas tap (see section 5.2).
- Bleed the gas pipe.

**!Tip** If the gas tap is closed, the bracket with gas control can be easily removed by loosening the clamp coupling under the gas control and loosening the allen screw (C) by a few turns. The bracket with the gas control can now be lifted and removed towards the front out of the control hatch.

- Connect the 230V mains voltage with protective earth using the correct type of plug. The other side of the power cable can be easily connected to the universal 230V plug in the control hatch. Use this universal 230V plug to disconnect the appliance from the power supply, if necessary.

**!Caution** If the 230V power cable is damaged, replace it by a similar power cable or a power cable that is available from your dealer.

- Place the data plate in its intended clamp (G).
- Mount the outer frame with door (E) to the inner frame using two allen screws (D and F).

**!Tip** The outer frame can be placed in such a way that the door turns to the left or right.

**!Caution** Always close the control hatch with the lock (H) because of the electricity behind the door (230V). You can operate the lock with a fitting flat object.

## 5.8 Concentric system

### 5.8.1 General

The appliance is connected to a flue gas discharge / combustion air supply system delivered by DRU, hereafter referred to as the concentric system. The diameter for this connection is indicated in appendix 2, table 2. The passage to the outside can be created with a wall terminal (C11) or a roof terminal (C31). If necessary, an existing chimney can be used (see section 5.8.4).

- !Caution**
- Only use the concentric system supplied by DRU. This system has been tested in combination with the appliance. DRU cannot guarantee a proper and safe operation of other systems and does not accept any responsibility or liability for this.
  - Use a chimney set for the connection to the chimney, DRU will be able to supply it.
  - DRU's concentric system is intended for indoor use and may therefore not be used outdoors, with the exception of the sections intended for that purpose such as roof and wall terminals.

The concentric system is constructed from (the flue spigot of) the appliance.

If, due to constructional circumstances, the concentric system is placed first, it is possible to connect the appliance by means of a telescopic pipe piece.

### 5.8.2 Construction of the concentric system

Depending on the configuration of the concentric system, the appliance must be further adjusted with a possible restrictor slide and/or air inlet guide.

See Tables 4 and 6 for determining the correct adjustment and section 'Adjustment of the appliance' for the method of working.

The concentric system with wall or roof terminal has to comply with the following conditions:

- In appendix 2, table 4 or 5 you can find whether a concentric pipe should be connected and what the minimum vertical length would have to be.
- Determine the permissibility of the required configuration.

When using a **wall terminal (C11)** the following applies:

- The total vertical pipe length, when using a wall terminal, may have a maximum length that can be found in appendix 2, table 4.
- The minimum vertical pipe length, when using a wall terminal, can be found in appendix 2, table 4.
- The total horizontal pipe length, when using a wall terminal, may have a maximum length that can be found in appendix 2, table 4 (excluding wall terminal; see appendix 3, fig. 5).

When using a **roof terminal (C31)** the following applies:

- The construction of the chosen system, when using a roof terminal, must be permissible according to Appendix 2, Table 5 (See the method of working described below).

The working method below indicates how the permissibility is determined of a concentric system when using a roof terminal.

- 1) Count the number of 45° and 90° bends required (15° and 30° bends are also allowed).
- 2) Count the total number of whole metres of horizontal pipe length.
- 3) Count the total number of metres of vertical and/or sloping pipe length (roof terminal excluded).
- 4) In the first 2 columns of Table 5, look for the number of bends required and the total horizontal pipe length.
- 5) In the top row of Table 5, look for the required total vertical and/or sloping pipe length.
- 6) A box with a letter means that the chosen concentric system is permitted.
- 7) Use Table 6 to determine how the appliance should be adjusted.

### 5.8.3 Placing the concentric system

- !Caution**
- Maintain a distance of at least 50 mm between the outside of the concentric system and the walls and/or the ceiling (see section 5.4). If the system is built in (for instance) a cove, it should be made with non combustible, heat-resistant material all around it.
  - Use heat-resistant insulation material when passing through combustible material.
  - Create a terminal for the concentric system with the following diameters:
    - The pipe diameter +25 mm for a passage through non combustible material (see Appendix 3, fig. 40).
    - The pipe diameter +200 mm for a passage through combustible material. Insulate the surrounding free space with at least 60 mm mineral wool (see Appendix 3, fig. 41).
  - The rosette of the wall terminal is too small to seal the opening in case of passage through combustible material. That is why a heat-resistant intermediate plate of sufficient size should first be mounted to the wall. Then, the rosette is mounted on the intermediate sheet.

The roof terminal can end in a sloping and a flat roof.

The roof terminal can be supplied with an adhesive plate for a flat roof or with a universally adjustable tile for a sloping roof.

- !Caution** Some heat-resistant insulation materials contain volatile components that will spread an unpleasant smell for a prolonged time; these are not suitable.

Place the concentric system as follows:

- Build the system up from (the flue spigot of) the appliance.
  - Connect the concentric pipe pieces and, if necessary, the bend(s).
  - On each connection, apply a clip binding with silicon sealing ring.
  - Use a self-tapping screw to fix the clip binding to the pipe on locations that cannot be reached after installation.
  - Attach the concentric system with sufficient fastening brackets, so that the weight is not resting on the appliance.
- Observe the following;
- Place the first fastening bracket 0.5 metre from the appliance, at the most.
  - Place a fastening bracket maximum 0.1 metre from each bend, if the bends are more than 0.25 metre away from each other. If two bends are closer to one another than 0.25 metre, 1 fastening bracket between these bends will be sufficient.
  - At least every 1 metre, place a fastening bracket at slanted and horizontal sections.
  - At least every 2 metres, place a fastening bracket at vertical sections.
- Fasten a roof terminal with anchor cables, if it protrudes more than 1,5 metres above the terminal.
  - Determine the remaining length for the wall or roof terminal and cut it to size, make sure the correct insertion length is maintained.
  - Place the wall terminal with the (groove/folded) seam at the top.
  - Attach the wall terminal from the outside by means of four screws.

- !Caution** When using the wall terminal, place the terminal with a downward slope of 1 cm / metre towards the outside, in order to prevent rain water from raining in.

### 5.9 Connection to an existing chimney (C91)

The appliance can be connected to an existing chimney. A 100 mm diameter flexible SS pipe is placed in the chimney for discharging flue gases. The surrounding space is used as combustion air supply.

In case of an appliance connection of ø200/130, 0.8 metres of concentric system must first be connected vertically. Reduce the concentric system after the first 0.8 metres to a diameter of 150/100. The concentric system of 150/100 can be vertically connected to an existing chimney.

The following requirements apply when connecting to an existing chimney:

- Only allowed when used in combination with the special DRU chimney set. The installation regulation is part of the delivery.
- The internal size should be at least 150 x 150 mm.
- The vertical length has a maximum of 12 meters.
- The total horizontal pipe length may have a maximum length that can be found in appendix 2, table 4.
- The existing chimney should be clean.
- The existing chimney should be tight.

For setting the appliance, the same conditions/instructions apply as for the concentric system described above.

## 5.10 Additional instructions

### 5.10.1 Placing the appliance

- The fire can be installed as a free-standing appliance, against one long wall or in a corner.
  - If it is to be installed as a free-standing appliance you will have to take necessary structural measures yourself to ensure that it stands steadily.
  - Make sure that the appliance to be installed has a stable position. If applicable, this could also be done by fixing the extension legs with self-tapping screws (see Appendix 3, fig. 2c (2)).
  - If it is to be installed against a wall or in a corner, the air duct must be at least 17 mm away from the wall.
  - This can be achieved by adjusting the wall bracket (see Appendix 3, fig. 2c (7)) to the minimum position (see Appendix 3, fig. 1).
  - Adjusted to the maximum position the air duct will be 56 mm away from the wall.
- !Caution** If the fire is to be installed in a corner, make sure that the other air duct is also at least 17 mm away from the wall.
- Move the appliance into the required position. It must not be allowed to stand on a solid plate without the feet. If the heater is to be installed without the feet, it must stand on a plate with holes in it for ventilation purposes. Otherwise the gas control block and the receiver will get far too hot, an unsafe situation will also arise.
  - Now position the chimney breast as required, allowing enough space around the heater for the heat to escape.
  - Do ensure a good air supply: ventilation by installation of service flap and a gap of 20 mm if the outset and 5 mm when the recessed option is being used (see Appendix 3, fig. 2e and 2f).
  - Do ensure a good heat discharge: the chimney breast must be adequately vented, min. 200 cm<sup>2</sup>.
  - Once it is in position, fix the appliance to the wall using the wall bracket (Appendix 3, fig. 2c (7)) and the two wedge bolts provided. Depending on the position of the appliance in respect of the wall, you might need to turn the wall bracket 90 degrees. To do this, remove the four socket-head screws (9) and the mounting plate (8).
  - Turn the bracket, determine the required distance, and replace the mounting plate and socket-head screws.

### 5.10.2 How to position the fire in the chimney breast

There are two options in terms of how to position the fire in the chimney breast:

- Have the appliance sticking out of the chimney breast (so-called outset);
- Have the fire recessed in the chimney breast (so-called inset).

If you want to install the fire to project out of the chimney breast, you will need the outset kit, which consists of:

- Top chimney breast rebate (see Appendix 3, fig. 2d (10));
- Left and right chimney breast rebates (11);
- Cover plates (12 and 13).

- Fit the components as shown in Appendix 3, fig. 2d.

**!Caution** Do not fit the cover plates until the chimney breast has been finished (plastered, painted, papered etc.).

**!Caution** Make sure that the insulation material on top of the appliance does not get wet or covered in wallpaper paste. If you intend to recess your fire, you will not need the outset kit.

- Connect the appliance.

The appliance is supplied with the ignition cable coiled.

Decoil the cable after installation to prevent leakage of the voltage, thus preventing poor ignition.

**!Caution** To ensure the ignition works properly, the ignition wire must come into as little contact as possible with the metal parts of the heater and should therefore not be wound round the gas or pilot-light pipes or the thermocouple.

- Construct a chimney breast as shown in Appendix 3, fig. 2a and 2b.

**!Caution** The dimensions shown in Appendix 3, figs. 2a and 2b are internal dimensions!

If you decide to use sheet material (e.g. Promatec (P)) for the chimney breast, you could construct it using C-sections (Q) as shown in Appendix 3, fig. 2g.

### 5.10.3 Mantel iron

An iron mantel is available by order from your installer. A mantel serves to support the brickwork above the fireplace, enabling the stress-free installation of the appliance.

There are two ways of building the fire into the chimney breast.

**Outset**, i.e. the front is proud of the chimney breast (see Appendix 3, fig. 2a, 2b and 2e).

- Mount the chimney breast rebates provided in the outset kit to the fire with self-tapping screws as shown in Appendix 3, fig. 2d.
- If you use sheet material such as Promatec to build a chimney breast, make sure that there is at least 20 mm clearance between the sheet material and the bottom of the appliance.
- Use an iron mantel (see Appendix 3, fig. 2e (15) if you are building a brickwork chimney breast.
- !Caution It is very important that you have a minimal opening of 64 mm which is specified in Appendix 3, fig 1.
- Shorten the iron mantel to the required length and lay it on the brickwork.
- Allow a space of 5 mm between the top of the frame and the bottom of the iron mantel.
- Fix the threaded rod provided onto the corner of the iron mantel with two nuts (see Appendix 3, fig. 2e (16).
- Fix the tightening screw (17) with the hook (18) to the eye (19) to the other side.
- Fix the eye to the wall with a rawlplug. Level it all using the tightening screw.
- Once the front is fitted, the chimney breast will no longer be visible.

**Recessed**, i.e. the front is inside the chimney breast (see Appendix 3, fig. 2a, 2b and 2f).

- Use an iron mantel (Appendix 3, fig. 2f (15) if you are building a brickwork chimney breast.
- Shorten the iron mantel to the required length and lay it on the brickwork.
- Make sure there is a space of at least 5 mm all round the frame.
- Fix the threaded rod provided onto the corner of the iron mantel with two nuts (16).
- Fix the tightening screw (17) with the hook (18) to the eye (19) to the other side.
- Fix the eye to the wall with a rawlplug. Level it all using the tightening screw.
- Then finish the chimney breast (e.g. plaster, paint or paper it).

- !Caution Make sure that the insulation material on top of the appliance does not get wet during plastering or covered with wallpaper paste.
- Once the chimney breast has been finished (Appendix 3, fig. 2d), fit the cover plates (see Appendix 3, fig. 2f (12 and 13)) using the self-tapping screws (14) provided.

### 5.10.4 Control hatch

The feet of the appliance must also be taken into account when placing the control hatch (see Appendix 3, fig. 3). Appendix 3, figs. 2a, 2b, 2e and 2f show the area in which the service flap can be fitted.

### 5.11 Glass panes

- !Caution
  - Avoid damaging the glass panes during removal/placing;
  - Avoid/remove fingerprints on the glass panes, as they will burn into the glass.

#### 5.11.1 Removing the glass pane

Always remove the glass pane without the logo (right-hand pane) to open the fire. This is because of the compression springs in the glass strip.

When removing the front glass pane, you should follow the next steps (see Appendix 3, fig. 2c):

- Remove the 6 self-tapping screws (3) from the top glass strip (4).
- Remove the glass strip (4).
- Remove the 6 self-tapping screws (5) from the right-hand glass strip (6).
- Remove the right-hand glass strip (6) and then the right-hand pane (without the logo).

#### 5.11.2 Fitting the glass pane

Once the logs have been positioned, the glass panes can be replaced.

- Replace the right-hand pane and glass strip (see Appendix 3, fig. 2c (6)) with the 6 self-tapping screws (5).
- Replace the top glass strip (4) with the 6 self-tapping screws (5).

- !Caution There are two springs incorporated in this glass strip to hold the glass firmly in place.

### 5.11.3 Mounting the front panel (see Appendix 3, figs. 2d, 2h and 2i)

The coloured frame is packed separately to the basic set.

- If the fire has been installed proud of the chimney breast (outset), fit the cover plates (see Appendix 3, figs. 2d (12 and 13)).
- Slide the cover plates into the grooves of the chimney breast rebates and fix in place with the self-tapping screws (see Appendix 3, fig. 2d (14)).
- Screw the 12 magnets (K) into the appliance (see Appendix 3, fig. 2h).
- Fit the top and bottom frame sections (L). They are both the same (see Appendix 3, fig. 2i).
- Fit the left and right-hand frame sections (M).
- !Caution ➤ Make sure that the holes in the edge are at the bottom with the thicker edge towards the glass (see Appendix 3, fig. 2i).
- Adjust the magnets if necessary, if the frame is not all neatly in line.

### 5.12 Adjustment of the appliance

The appliance has to be set in such a way that it works correctly in combination with the discharge system applied. For that purpose, a restrictor slide is placed and/or the air inlet guide is removed. The conditions for application with wall terminal and roof terminal are stated in Appendix 2, Tables 4, 5 and 6.

#### 5.12.1 Adjusting the baffle and the baffle plate

To ensure that the appliance works satisfactorily, it will need to be adjusted according to the customer-specific pipe system.

The baffle (Appendix 3, fig. 6 (1)) and the baffle plate (Appendix 3, fig. 7 (3)) are supplied separately and should be fitted into the heater as indicated in Appendix 3, fig. 6 and 7.

Use the adjustment jig provided (see Appendix 3, fig. 8) to adjust the baffle to the right size.

Once it has been adjusted, fix the damper in place with the socket-head screw.

Fitting the baffle plate:

- A baffle plate (see Appendix 3, fig. 7 (5)) should be fitted if necessary.
- This is fitted to the vermiculite tray (3) with four selftapping screws (4).
- Use the two slotted holes and the 3rd and 18th holes as shown in Appendix 3, fig. 7.
- Before fitting the baffle plate, bend it in two places to form a right angle, as illustrated.
- Make sure the square fold of the baffle plate is straight under the edge of the vermiculite tray (= dimension 0).
- Replace the vermiculite tray and baffle plate.

### 5.13 Placing the wood set

The appliance is supplied with a wood set.

**!Caution** The figures do not always show the correct colours.

**!Caution** Observe the instructions below to prevent unsafe situations:

- Only ever use the supplied wood set.
- Place the wood set exactly as described.
- Make sure the ionization and ignition electrodes and the surrounding space remain free (see appendix 3, fig. 9 and 10).
- make sure there is no vermiculite dust on the burner.

**!Caution** Place the logs exactly as described, otherwise:

- the main burner will not ignite properly; which could result in unsafe situations.
- the appliance will become filthy more quickly, as a result of soot.
- the flame picture is affected.

The wood set consists of a number of logs (see appendix 3, fig. 13), vermiculite (see appendix 3, fig. 11) and chips (see appendix 3, fig. 12).

Place logs as follows

➤ Fill the burners with vermiculite (see appendix 3, fig. 14).

➤ Place the central log (see appendix 3, fig. 15 (A)).

**Caution!** Always place the central log first, before placing the chips on the vermiculite tray.

➤ Place the chips (see appendix 3, fig. 15) on the vermiculite tray.

➤ Then place the other logs as indicated in appendix 3, fig. 16 and 17.

➤ Move log C towards the rear until it lies against the cam on log B.

➤ If log D is in the flame, it could be moved a fraction towards the front or rear, so that the flame is not "disturbed".

## 6. Control

The appliance is supplied with a wireless black remote control for the user (see appendix 3, fig. 35 (B)). As an option, an orange remote control can be supplied for the installer (see appendix 3, fig. 35 (O)). Controlling the flame height, igniting and switching off take place through the black remote control controlling the receiver. Some fires can also be controlled in an alternative way. These options are described further down in this chapter.

The user manual describes the operation of the appliance, including the operation of the remote control and alternative methods of operation.

- !Caution**
- Do not ignite the appliance before the gas, discharge and electric connections have been fully installed, first observe the procedure described in chapter 7.3.
  - Chapter 6 of the manual supplied applies to an appliance equipped with the CM system.

### 6.1 Remote controls

#### 6.1.1 Black remote control for the user

Proceed as follows to make the black remote control ready for use:

- Place the two penlite batteries (AA) in the battery holder of the remote control.
- Make sure the voltage of the atmospheric fire is not switched off for longer than 5 minutes.
- If the remote control does not have the "BND" state, the following operations must be performed: Press the menu button (button with square symbol) on the remote control for at least 10 seconds and then press a few times until "BND" appears on the screen with the receiving symbol.
- Press the "arrow up" and "arrow down" buttons briefly and simultaneously, so that a (flashing) warning triangle and an hourglass appear in the screen as well.
- As soon as logging on is finished, the start screen will appear

**!Tip** All functions are extensively explained in the supplied user manual.

#### 6.1.2 Orange remote control for the installer

By means of the optionally available orange remote control, it is possible to read all information stored in the receiver. In this way, the last 20 error messages can be retrieved, and it will also be possible to read how many times an error occurred. Moreover, this remote control can also be used to adjust the basic settings and to read the size of the ionization flow. It is also required for a wired Domotics control.

### 6.2 Alternative control (if applicable)

In addition to the remote control, it is also possible to operate the fire in alternative ways. For this purpose, a Domotics system can be connected to the receiver. This can be a wired or a wireless system. The various possibilities are described below (see appendix 3, fig. 35, 36 and 37).

#### 6.2.1 Wired

Wired connection of the Domotics system to the receiver takes place via a 0-3VDC direct current (see appendix 3, fig. 36 (D)).

**!Caution** A higher voltage than 3V will damage the receiver and is therefore not permitted.

**Tip!** In case of Domotics systems with an output voltage of 0-10V, you should switch the voltage back to 0-3VDC. Use a voltage distributor made of resistors. For example, 2200 ohms and 680 ohms. The voltage above 680 ohms resistance can be used on the input of the 0-3VDC. Low ohmic resistors must be used.

By controlling the height of the voltage, the receiver will be able to calculate the position of the fire. Table "B1" in appendix 3, fig. 37 shows the relationship between the voltage and the height of the flame. If you have an appliance with 2 burners, table "B2" will apply. It shows the relationship between the voltage, the height of the flame and the number of burners.

- Proceed as follows when connecting the Domotics system to the receiver:
- Connect the 0-3VDC signal to the connector, to which a black and yellow wire are connected (see appendix 3, fig. 36 (D)).
- Use the orange remote control to select the option for a wired connection: go to position 8 in the first menu and select an appliance with single burner (option 2) or an appliance with two burners (option 3). For this, read the manual of the orange remote control.



**!Caution** The yellow wire is the + pole, the black wire is the - pole. Always connect '-' to '-' and '+' to '+'.

### 6.2.2 Wireless

The wireless connection is divided into 2 types:

- Connection via a 'modbus' protocol.
- Control via an application.

**!Caution** Only 1 type of wireless connection is possible on the communication module.

#### 6.2.2.1 Connection via 'modbus' protocol

Wireless connection of a Domotics system to the receiver is possible via a connection according to the 'modbus' protocol. Such a connection can only be established with a communication module (see Appendix 3, fig. 35 (W)). This module can be ordered from DRU. This communication module translates the 'modbus' protocol from the Domotics system into a wireless signal to the receiver.

When connecting a Domotics system via the communication module to the receiver, proceed as follows:

- Use the remote control to test whether the location where the communication module will be placed is within the reach of the receiver.
- Place the remote control on this location and test the reception sensitivity (RSSI).
- Press the on/off button and down arrow at the same time. The value that is now visible, must be between -20 and -70 (see User Manual, "Reception Sensitivity"). If needed, hold the remote control closer to the appliance in order to improve the reception.
- Connect the communication module by means of an RJ45 plug, according to the instructions in the manual that is supplied with this module.
- Now follow the steps described in the 'modbus' protocol manual. It is available from the supplier of the domotics system.

#### 6.2.2.2 Control via application

Also when operating the appliance via a tablet provided with the DRU Control App (iOS or Android), you will need a communication module. This module can be ordered from DRU.

In order to control the fire via an application, proceed as follows:

- Using the remote control, test whether the location where you want to place the communication module is within the receiver's range.
- Place the remote control on this location and test the reception sensitivity (RSSI).
- Press the on/off button and down arrow at the same time. The value that is now visible, must be between -20 and -70 (see User Manual, "Reception Sensitivity"). If needed, hold the remote control closer to the appliance in order to improve the reception.
- Connect the communication module by means of an RJ45 plug, according to the instructions in the manual that is supplied with the communication module.
- Use the instructions for the application in order to install it.

**!Caution**

- The DRU Control app functions in accordance with the multicast and communication protocol. Ensure the router is equipped with this. For this, consult the router's installation manual.
- If the DRU Control app is used, the thermostat function no longer applies.

The application 'DRU Control' is available in the AppStore, at GooglePlay or our website.

## 7. Final inspection

In order to check whether the appliance is working properly and safely, you must perform the following inspections before the appliance is put into operation.

### 7.1 Gastightness

**!Caution** All connections must be gastight. Check the connections for gastightness. The gas control may be subjected to a maximum pressure of 50 mbar.

### 7.2 Gas pressure/line-pressure

The burner pressure is set at the factory; see data plate.

**!Caution** The line-pressure in house installations must be checked, because it can be wrong.

- Check the line-pressure; see Appendix 3, Fig 38 (P1) for the measuring nipple on the gas control.
  - Contact the gas company if the line-pressure is too high.
  - If the line-pressure is too low, check this at the gas meter. Contact the gas company if the line-pressure is also too low at the gas meter.

### 7.3 Ignition main burner

For igniting the main burner, see the User Manual.

#### 7.3.1 First ignition of the appliance after installation or adjustments.

**!Caution** After installation, or after work has been performed, you should ignite the appliance for the first time without the glass window. If necessary, bleed the gas pipe.

Follow the procedure described below:

- If necessary, remove the glass pane.
  - Start the ignition procedure as described in the user manual.
  - If the main burner does not ignite:
    - Reset the system by pressing the buttons 'arrow up' and 'arrow down' simultaneously.
    - Repeat the ignition procedure until the main burner ignites;
- !Caution** After each attempt to ignite, the system should be reset by means of the remote control.
- Consult the diagram with error messages (Appendix 1) if this does not succeed after a few attempts;

The appliance ignites at 50%. After ionization has been detected, the appliance will modulate to 100%.

This detection will have to take place within 15 seconds, or else the appliance will enter error mode.

If applicable, the second valve will switch to ignite the second burner. Here, you can hear a clear 'click' sound.

- Check whether the main burner continues to burn.
- If the main burner does not continue to burn:
 

Reset the system as described and repeat the ignition procedure until the main burner continuous to burn.

**!Caution** The system can be reset and re-ignited two times in a row at maximum. Then the system will enter a hard lock-out and you will have to wait half an hour, before you can make a new attempt. Never use more than 3 attempts to ignite the appliance, as this could lead to a accumulation of gas within the appliance. Make sure that there is no more gas in the appliance before making 3 new ignition attempts.

- Consult the malfunction search diagram (Appendix 1) if this does not happen after a few attempts.
- Switch off the appliance.
- Clean the glass pane before using it for the first time, as described in the user manual.
- Then mount the glass pane as described in section 5.10.
- Repeat the ignition procedure a few times and perform the checks described in chapter 7.3.2.
- From now on, the main burner should ignite smoothly.
- Clean the glass pane after burning for the first time, as described in the user manual.

**!Tip** When checking whether the main burner continuous to burn, it is possible that it switches off after 15 seconds. In that case, this will be caused by the fact that there is no ionization detection and because the glass window has not been placed. This can be regarded as a situation where the main burner continues to burn.

**!Caution**

- Always wait 5 minutes before re-igniting the appliance.
- No changes may be made to the gas control.

### 7.3.2 Main burner

**!Caution**

- The ignition electrode should ignite the main burner within a couple of seconds and without popping.
- The main burner(s) must cross the full burner smoothly and without popping and continue to burn.
- If the appliance does not ignite after three restarts and enters hard lockout, it may never be reset by disconnecting it from the power supply. If a restart is necessary after all: remove the glass pane and make sure the gas is able to escape from the appliance. After this, the appliance may be disconnected from the power supply for 10 seconds. After these 10 sec., the power supply may be reconnected. Ignite the appliance in the same way as the first ignition, as indicated in section 7.3.1.

➤ Check operation of the main burner from a cold condition.

➤ If sparks are determined between the ignition electrodes, the main burner should burn within a few seconds.

**!Tip** The flame picture and a good flame transfer can only be properly judged if the glass window is installed.

Use the malfunction search diagram (Appendix 1) if the ignition of the main burner does not comply with the above-mentioned requirements.

### 7.4 Flame picture

The flame picture can only really be assessed when the appliance has been burning for several hours. Volatile components from paint, materials, etc., which evaporate in the first hours, will affect the flame picture.

➤ Check whether the flame picture is acceptable.

➤ Consult the malfunction search diagram (Appendix 1) if the flame picture is not acceptable, in order to solve the problem.

## 8. Maintenance

Once per year, the appliance must be checked, cleaned and, if necessary, repaired by a competent installer in the field of gas heating and electricity. Check at least whether the appliance is working properly and safely.

**!Caution**

- Close the gas tap when performing maintenance work.
- Check the gastightness after repair.
- Make sure there is no voltage on the appliance.
- SS-absolutely do not clean the concentric system (internally) with a steel brush or metal sponge, for example. This will damage the oxide skin and could lead to leaks in the system as a result of pitting corrosion.

➤ Clean glass pane(s), if necessary.

**!Caution** Only clean a glass pane once it has reached room temperature.

**Caution!**

- Avoid damage to the glass pane(s).
- Avoid/remove fingerprints on the glass pane(s), as they will burn into the glass.
- Clean the pane(s) as described in the user manual.
- Regularly remove accumulated dirt, as it can burn into the glass.
- Do not use the appliance when a pane is broken and/or cracked, until it has been replaced as described from section 5.10.

**!Caution** If necessary, place back the wood or pebble set correctly; for this, see from section 5.10.

➤ Inspect the flue gas discharge system.

**!Caution** You must always perform a final inspection.

- Perform the inspection as described in chapter 7.

### 8.1 Parts

Components that have to be replaced are available at the supplier.

## 9. Delivery

You must explain to the user how to operate the appliance. You must give him/her instructions on putting it into operation, the safety measures, the operation of the remote control and the annual maintenance (see the User Manual).

- !Caution**
  - Tell the user to close the gas tap immediately in case of malfunctions/bad performances and contact the installer in order to prevent dangerous situations.
  - Chapter 9 of the manual supplied applies to an appliance equipped with the CM system.
  - Indicate the location of the gas tap.
  - Point out the precautions in the user manual against unintended ignition by other wireless remote controls such as car keys and garage door openers.
  - Point out the 230 Volt connection.
- Instruct the user about the appliance and the remote control.
- When the appliance is taken into operation, point out that
  - In order to avoid cracks in a chimney breast made of stone-like materials or finished with plaster, it should dry for at least 6 weeks prior to putting the appliance into operation.
  - When the appliance is stoked up for the first time, volatile components evaporate from paint, materials, etc.. (Also first read chapter 3 of the user manual !).
  - When evaporating, the appliance should preferably be set at the highest level.
  - The room should be well ventilated.
  - Cleaning the glass pane(s).
- Give the manuals to the user (all manuals should be stored near the appliance).

## 10. Malfunctions

Appendix 1 provides an overview of malfunctions that might occur, their possible causes and remedies.

## Appendix 1 Malfunctions

| Error messages |  |  |  |
|----------------|--|--|--|
| Error code     | Problem  | Possible cause   | Remedy   |
| F01            | Communication loss between receiver and burner device  | Communication cable does not make contact                                | Make sure the connectors of the communication cable make proper contact  |
|                |  | Communication cable defective  | Replace communication cable  |
| F02            | Receiver overheated (60° above room temperature)       | Poor ventilation at receiver   | Improve ventilation at receiver  |
|                |  | Receiver makes contact with hot parts                                    | Move receiver in such a way that there is no more contact with hot parts |
| F03            | Internal (receiver) NTC sensor does not work correctly | Receiver is defective  | Replace the receiver   |
| F04            | External NTC sensor, does not work correctly           | External NTC sensor or cabling defective.                                | Replace NTC sensor or replace cabling                                    |
| F05            | Internal safety error                                  | Receiver is defective  | Replace receiver   |
| F06            | Communication loss between transmitter and receiver    | Transmitter is out of the receiver's range                               | Make sure the transmitter is near the receiver                           |
|                |  | Obstacles between transmitter and receiver may interfere with the signal | Remove possible obstacles between transmitter and receiver               |
|                |  | Transmission power is too weak   | Check transmission power (see User Manual chapter 10)                    |
| F08            | No ionization  | No sparks  | Make sure distance between electrodes is 3-4 mm                          |
|                |  |  | Replace spark electrodes   |
|                |  | No gas   | Check whether there is gas   |
|                |  |  | When using PowerVent, check whether the gas valve opens                  |
|                |  | Poor flame transfer main burner  | Check position blocks/chips  |
|                |  |  | If necessary, remove dust from burner openings                           |
|                |  | No good flame under ionization pin (suffocating flame)                   | Glass pane strips not placed correctly                                   |
|                |  |  | Check restriction and air inlet guide setting                            |
|                |  |  | When using PowerVent, check pressure setting                             |
|                |  | Ionization pin placed incorrectly  | Place it on the right location   |
|                |  | Ionization pin blocked (measure ionization flow when > 0 and < 1.8 uA)   | Remove any vermiculite or chips from the burner                          |
|                |  |  |  |

| Error messages     |  |  |  |
|--------------------|--|--|--|
| Error code         | Problem  | Possible cause   | Remedy   |
| F08<br>(follow-up) |  | Ionization pin defective (measure ionization current when 0)                       | Replace the ionization pin   |
| F12                | ESYS is not released   | ESYS is in hard-lock   | Wait half hour until ESYS resets itself.   |
| F13/F14            | (ionisation <0.8 µA) Flame loss when only the main burner (F13) is on or both burners (F14) are on | Ionisation pin short-circuited   | Remove chips, vermiculite or glow material lying against the ionisation pin  |
|                    |  | Ionisation current too critical ( $0.8 \leq \text{ionisation} < 1.8 \mu\text{A}$ ) | Increase ionisation current to $\geq 1.8 \mu\text{A}$ by rearranging vermiculite, and removing chips and dust from the burner openings |
|                    |  | Suffocation due to poor flue gas channel   | Check the concentric system  |
|                    |  |  | Check the setting of the appliance   |
|                    |  | Suffocation when using PowerVent   | Check the pressure setting of the PowerVent system   |
|                    |  | 24 hour check control (only in case of F13)  | Reset with remote control (consult Powervent manual)   |
|                    |  | Gas has fallen away  | Check gas supply   |
|                    |  | Gas control defective (see "A" in app. 3, fig. 38)                                 | Replace the gas control  |
| F15                | No burner device (see "C" in appendix 3, fig. 38)  | Burner device came loose from burner device  | Attach the burner device   |
|                    |  | Burner device incorrectly mounted  | Mount the burner device correctly  |
|                    |  | Pins on the connector on the gas control are bent                                  | Bend them straight   |
|                    | High limit error   | High limit bridge defective  | Check High limit bridge ESYS   |
| F16                | Hardware Error ESYS  | ESYS defective (burner device)   | Replace ESYS (burner device)   |
| F17                | Disable contact is closed  | Window is open. (if this contact is present)                                       | Close window   |
|                    |  | A bridge has been made across the Disable contact.                                 | Remove bridge on ESYS (burner device)  |
|                    |  |  |  |

## Appendix 2 Tables

Table 1: Parts included with the delivery

| Part   | Number |
|--|--------|
| Wood set   | 1x     |
| Control hatch  | 1x     |
| Control hatch manual   | 1x     |
| Installation manual  | 1x     |
| User manual  | 1x     |
| Remote control   | 1x     |
| Gauge for restrictor slide                                     | 1x     |
| Restrictor slide   | 1x     |
| Back-up self-tapping screws for benefit of glass pane assembly | 6x     |
| Key bolts M8x 140x50   | 4x     |
| Hexagonal nut M8   | 4x     |
| Washer M8  | 4x     |
| Stop   | 4x     |
| Nut M10  | 4x     |
| Adjustable foot  | 4x     |
| Compression fitting 15mm x G3/8"                               | 1x     |
| Cover plate air inlet guide                                    | 1x     |
| Socket spanner 8 mm  | 1x     |
| Mains lead   | 1x     |
|  |        |

Table 2: Technical data

|  |                     |   |                |  |                                  |
|--|---------------------|---|----------------|--|----------------------------------|
| Model identifier(s)                                      |                     | Paco RCH  |                |  |                                  |
| Type of appliance  |                     | Built-in  |                |  |                                  |
| Combustion   |                     | Closed combustion   |                |  |                                  |
| Type   |                     | C11, C31, C91   |                |  |                                  |
| Categorie  |                     | I <sub>2EK</sub> , I <sub>2ELL</sub> , I <sub>2H</sub> , I <sub>2E+</sub> , I <sub>2E</sub> |                |  |                                  |
| Concentric appliance connection                          |                     | 150/100   |                |  |                                  |
| Applicable concentric systems                            |                     | DRU LAS ES-E 200/150/100,<br>DRU LAS ES-I 150/100, DRU LAS AG-I 150/100, DRU PV-I 100/60    |                |  |                                  |
| Flame protection version                                 |                     | Separated ignition / ionization plugs   |                |  |                                  |
| Atmosphere safety  |                     | No  |                |  |                                  |
| Explosion hatch  |                     | Yes   |                |  |                                  |
| Ventilation hole chimney breast                          |                     | 200 cm <sup>2</sup>   |                |  |                                  |
| <b>Gastype:</b>  | <b>Symbol</b>       | <b>G25/G25.3*</b>   | <b>G20</b>     |  | <b>Unit</b>                      |
| Indirect heating functionality                           |                     | No  | No             |  |                                  |
| Direct heat output                                       |                     | 5,0   | 5,4            |  | kW                               |
| Indirect heat output                                     |                     | -   | -              |  | kW                               |
| Space heating emissions NO <sub>x</sub>                  |                     | 78,2  | 84,2           |  | mg/kWh <sub>input</sub><br>(GCV) |
| <b>Heat output</b>                                       |                     |   |                |  |                                  |
| Nominal heat output                                      | P <sub>nom</sub>    | 5,0   | 5,4            |  | kW                               |
| Minimum heat output (indicative)                         | P <sub>min</sub>    | 2,1   | 2,6            |  | kW                               |
| <b>Technical data</b>                                    |                     |   |                |  |                                  |
| Nominal heat input (Hs)                                  |                     | 7,7   | 8,2            |  | kW                               |
| Nominal heat input (Hi)                                  |                     | 5,1   | 7,4            |  | kW                               |
| Consumption max  |                     | 836   | 773            |  | L/h                              |
| Consumption min  |                     | 365   | 377            |  | L/h                              |
| Burner pressure max                                      |                     | 19,2  | 15,2           |  | mbar                             |
| Burner pressure min                                      |                     | 3,9   | 3,9            |  | mbar                             |
| Main burner injector                                     |                     | Ø1,40<br>Ø1,65  | Ø1,40<br>Ø1,65 |  | mm                               |
| Low setting injector                                     |                     | A****   | A****          |  | mm                               |
| Efficiency class (EN613)                                 |                     | 2   | 2              |  |                                  |
| <b>Useful efficiency (NCV)**</b>                         |                     |   |                |  |                                  |
| Useful efficiency at nominal heat output                 | η <sub>th,nom</sub> | 82,3  | 84,8           |  | %                                |
| Useful efficiency at minimum heat output (indicative)    | η <sub>th,min</sub> | 82,1  | 83,3           |  | %                                |
| <b>Auxiliary electricity consumption</b>                 |                     |   |                |  |                                  |
| At nominal heat output                                   | e <sub>l,max</sub>  | 0,0156  | 0,0156         |  | kW                               |
| At nominal heat output                                   | e <sub>l,min</sub>  | 0,0124  | 0,0124         |  | kW                               |
| In standby mode  | e <sub>l,SB</sub>   | 0,0026  | 0,0026         |  | kW                               |
| <b>Permanent pilot flame power requirement</b>           |                     |   |                |  |                                  |
| Pilot flame power requirement (if applicable)            | P <sub>pilot</sub>  | -   | -              |  | kW                               |
| <b>Energy efficiency</b>                                 |                     |   |                |  |                                  |
| Energy efficiency index                                  | EEL                 | 81  | 84             |  |                                  |
| Energy efficiency class                                  |                     | C   | B              |  |                                  |
| <b>Type of heat output / room temperature control</b>    |                     |   |                |  |                                  |
| Single stage heat output, no room temperature control    |                     |   |                |  | No                               |
| Two or more manual stages, no room temperature control   |                     |   |                |  | No                               |
| With mechanic thermostat room temperature control        |                     |   |                |  | No                               |
| With electronic room temperature control                 |                     |   |                |  | Yes                              |
| With electronic room temperature control plus day timer  |                     |   |                |  | Yes                              |
| With electronic room temperature control plus week timer |                     |   |                |  | Yes                              |
| <b>Other control options</b>                             |                     |   |                |  |                                  |
| Room temperature control, with presence detection        |                     |   |                |  | Yes***                           |
| Room temperature control, with open window detection     |                     |   |                |  | Yes***                           |
| With distance controle option                            |                     |   |                |  | Yes                              |

\* This appliance is suitable for G25.3 with the composition according NTA 8837.

\*\* System efficiency.

\*\*\* To be used by means of home automation.

\*\*\*\* Adjusting screw.



| Table 3: Line-pressure when using G31 |      |  |  |  |
|---------------------------------------|------|--|--|--|
| Country                               | mbar |  |  |  |
|                                       |      |  |  |  |
|                                       |      |  |  |  |
|                                       |      |  |  |  |

### Permissibility and conditions concentric system with wall terminal

| Table 4: Conditions for setting the appliance |   |            |                 |                  |                               |
|---|---|------------|-----------------|------------------|-------------------------------|
| G20/G25/G25.3                                 |   |            |                 |                  |                               |
| Total number of meters vertical pipe length   | Total number of meters horizontal pipe length (excluding wall terminal) | See Figure | Air inlet guide | Restrictor slide | Distance of restriction in mm |
| 0.5   | 0   | 5          | NO              | YES              | 58                            |
| 0.5 <sup>1)</sup>                             | >0-2  | 5          | NO              | NO               | OPEN                          |
| 1 - 4   | 0   | 5          | NO              | YES              | 50                            |
| 1 - 4   | >0-1  | 5          | NO              | YES              | 58                            |
| 1 - 4   | >1-3  | 5          | NO              | NO               | OPEN                          |
|   |   |            |                 |                  |                               |

<sup>1)</sup> factory setting

Table 5: Determining permissibility concentric system with roof terminal

| G20/G25/G25.3 | Total number of meters<br>horiz.<br>pipe length | Total no. of meters vertical and/or sloping pipe length |   |   |   |   |   |   |   |   |    |    |    |
|---------------|---|---|---|---|---|---|---|---|---|---|----|----|----|
|               |   | 1 <sup>1)</sup>   | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| no bends      | 0   | B   | B | B | B | C | C | C | C | C | C  | C  | C  |
| 2 bends       | 0   | A   | A | B | B | B | B | C | C | C | C  | C  | C  |
|               | 1   |   | A | A | B | B | B | B | C | C | C  | C  |    |
|               | 2   |   |   | A | A | B | B | B | B | C | C  |    |    |
|               | 3   |   |   |   | A | A | B | B | B | B |    |    |    |
|               | 4   |   |   |   |   | A | A | B | B |   |    |    |    |
|               | 5   |   |   |   |   |   |   |   |   |   |    |    |    |
| 3 bends       | 0   | A   | A | A | B | B | B | B | C | C | C  | C  | C  |
|               | 1   |   | A | A | A | B | B | B | B | C | C  | C  |    |
|               | 2   |   |   | A | A | A | B | B | B | B | C  |    |    |
|               | 3   |   |   |   | A | A | A | B | B | B |    |    |    |
|               | 4   |   |   |   |   | A | A | A | B |   |    |    |    |
|               | 5   |   |   |   |   |   |   |   |   |   |    |    |    |
| 4 bends       | 0   | A   | A | A | A | B | B | B | B | C | C  | C  | C  |
|               | 1   |   | A | A | A | A | B | B | B | B | C  | C  |    |
|               | 2   |   |   | A | A | A | A | B | B | B | B  |    |    |
|               | 3   |   |   |   | A | A | A | A | B | B |    |    |    |
|               | 4   |   |   |   |   | A | A | A | A |   |    |    |    |
|               | 5   |   |   |   |   |   |   |   |   |   |    |    |    |
| 5 bends       | -   |   |   |   |   |   |   |   |   |   |    |    |    |

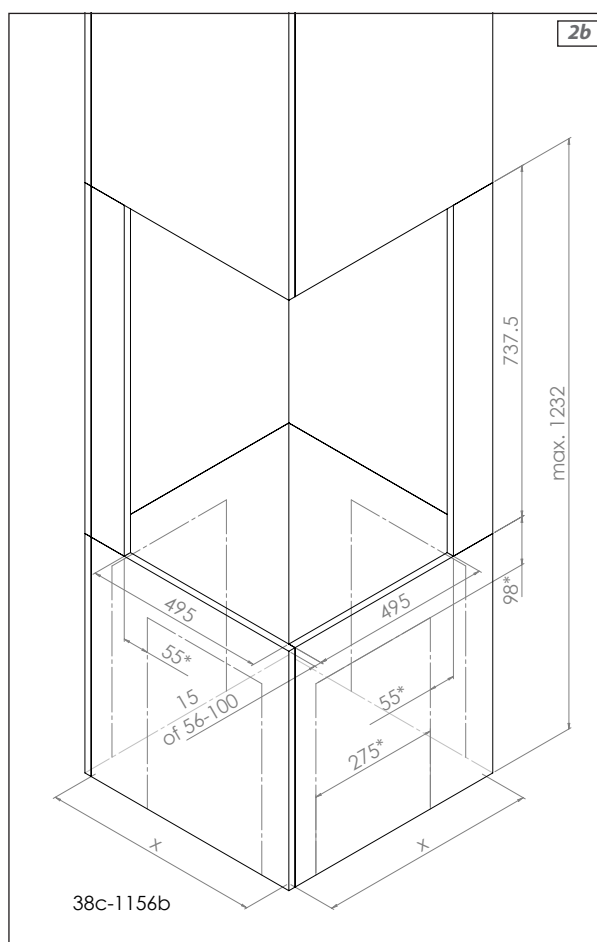
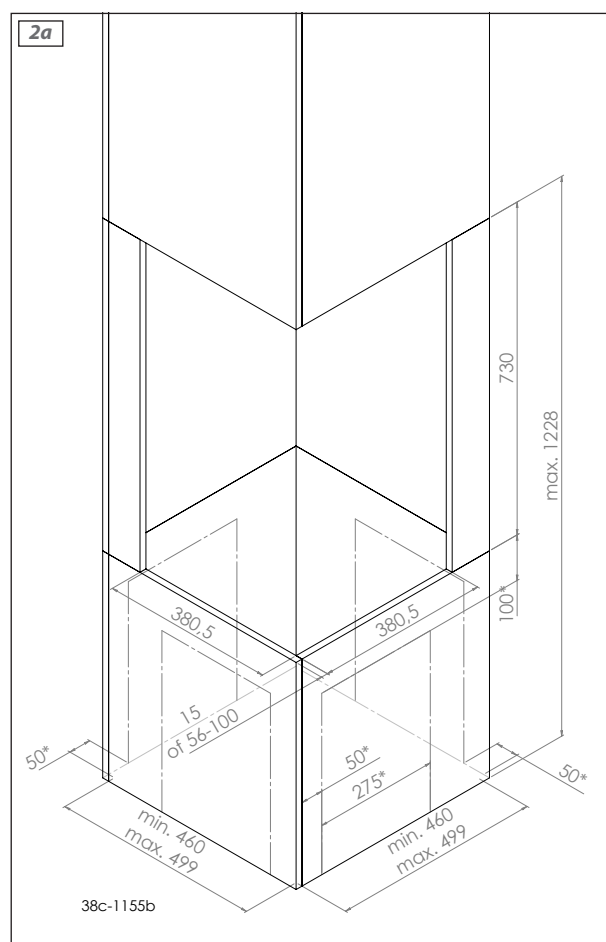
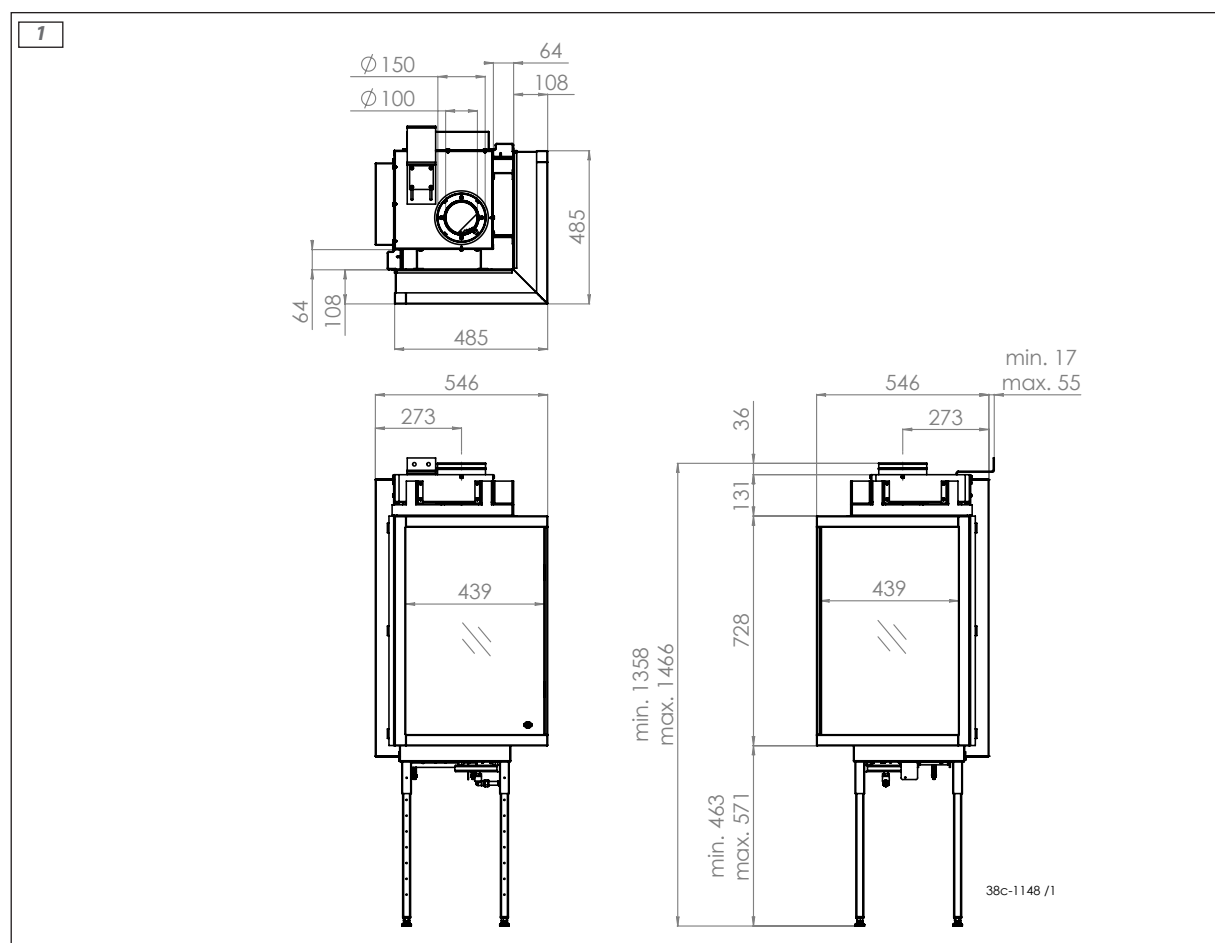
■ = Situation is not permissible

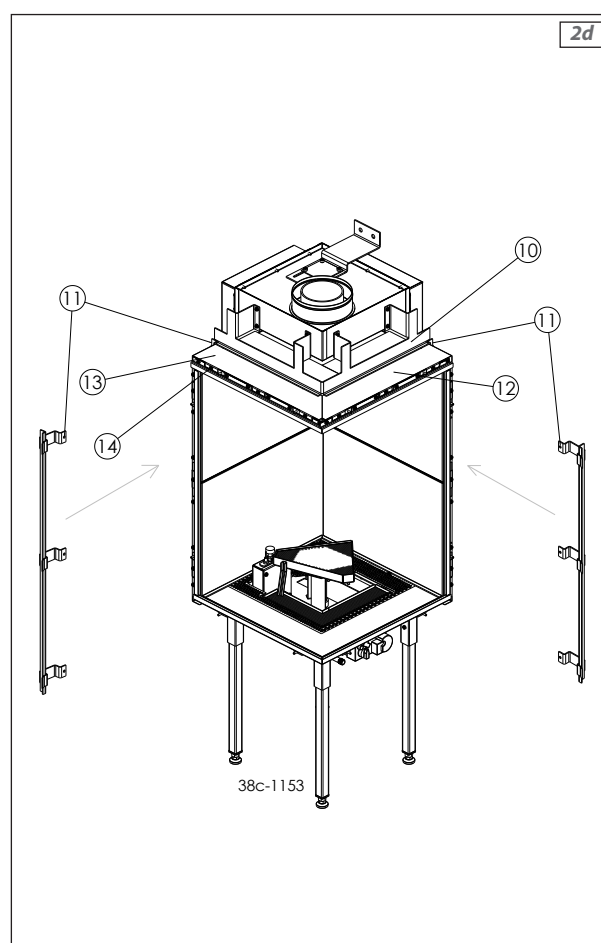
<sup>1)</sup> minimum length

Table 6: Conditions for the adjustment of the appliance with a roof terminal

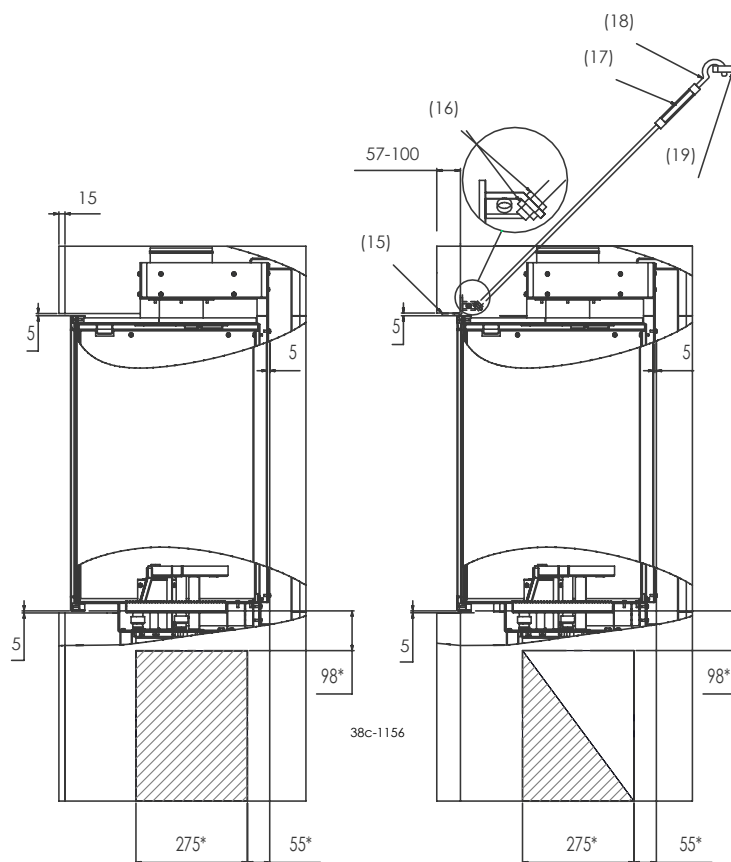
| G20/G25/G25.3 |                 |                  |                            |
|---------------|-----------------|------------------|----------------------------|
| Situation     | Air inlet guide | Restrictor slide | Distance restrictor. in mm |
| A             | NO              | NO               | OPEN                       |
| B             | YES             | YES              | 40                         |
| C             | YES             | YES              | 32                         |
|               |                 |                  |                            |

# Appendix 3 Figures

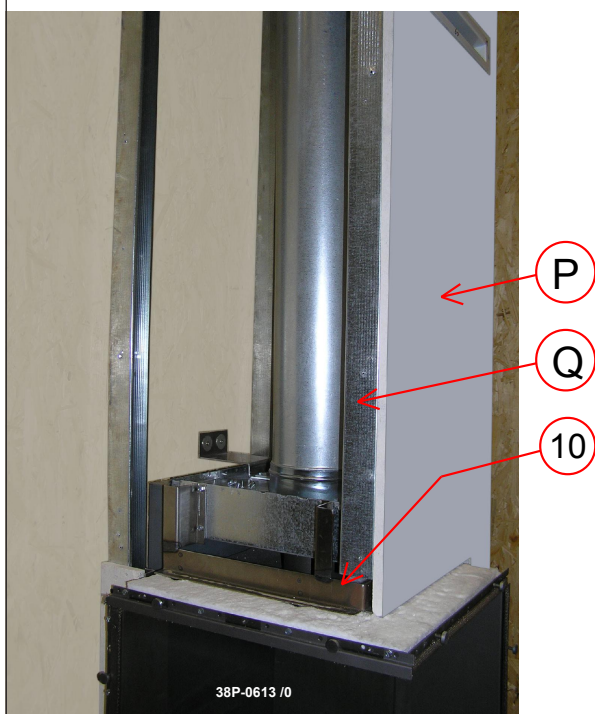


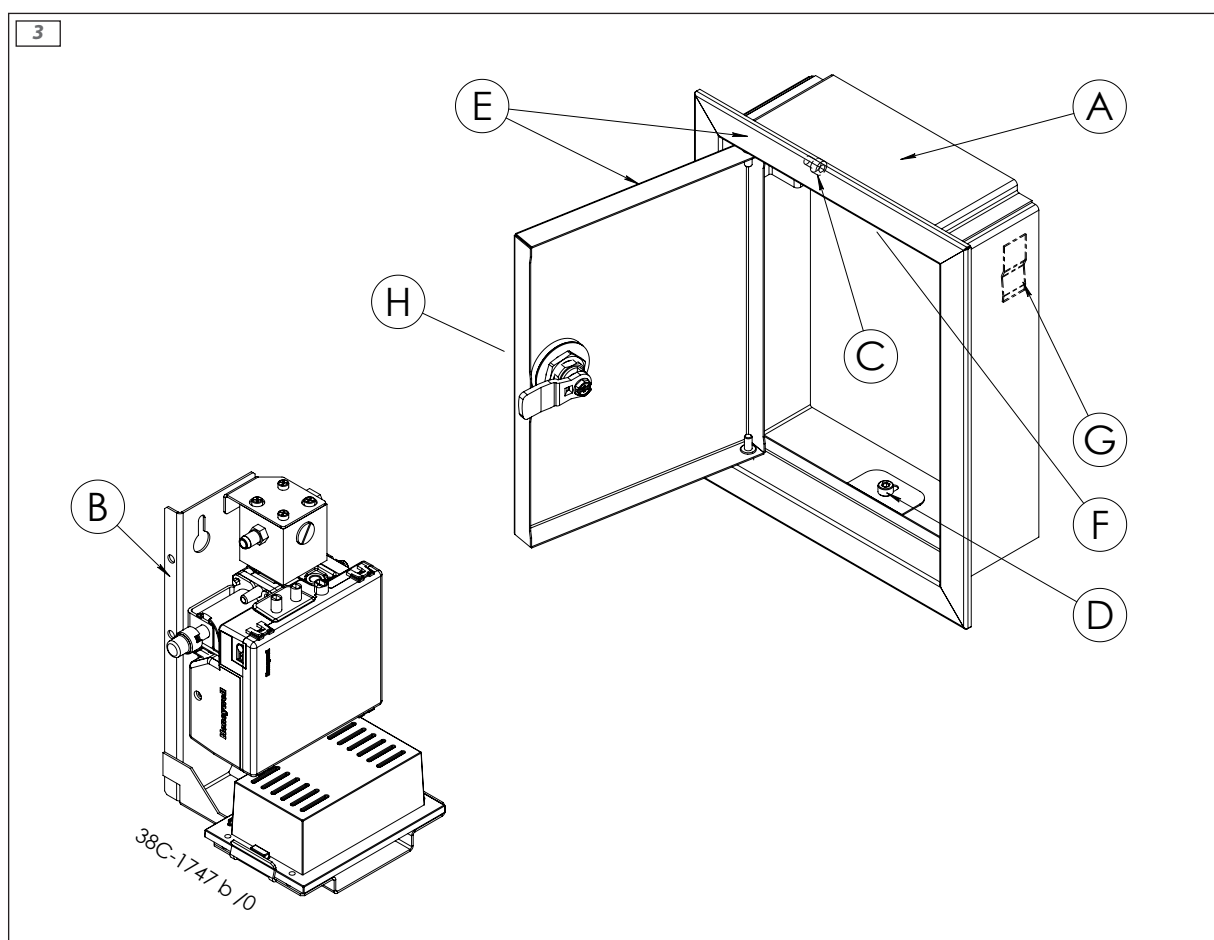
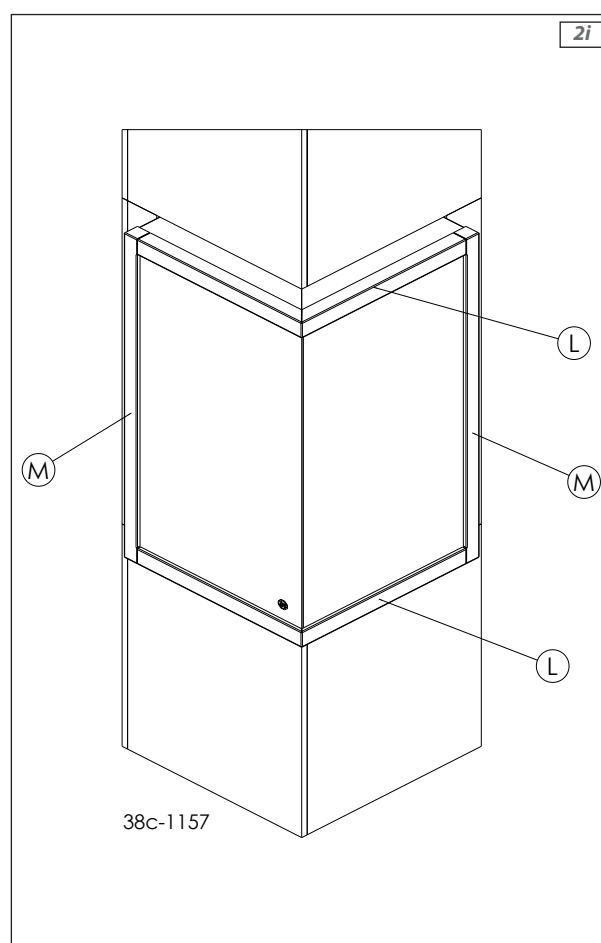


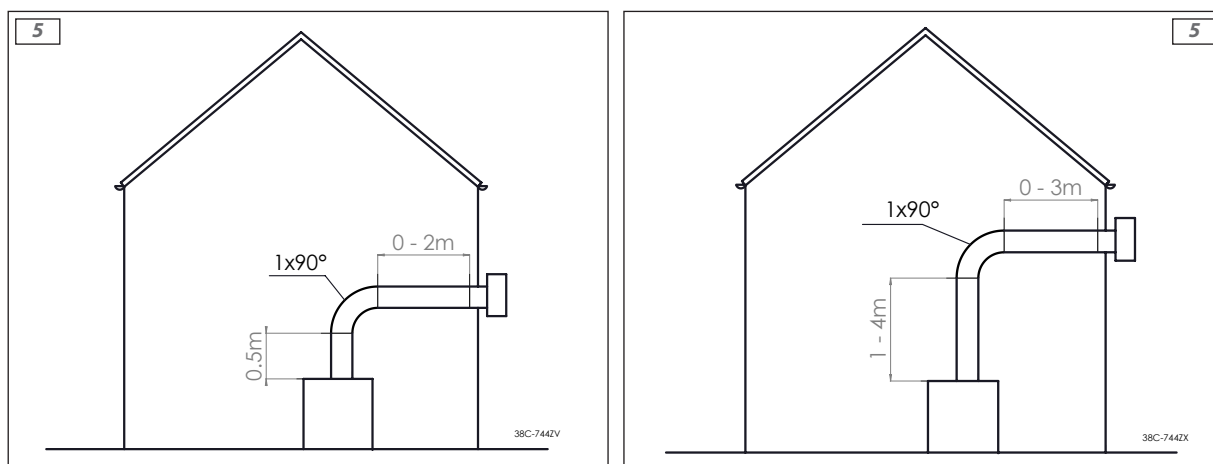
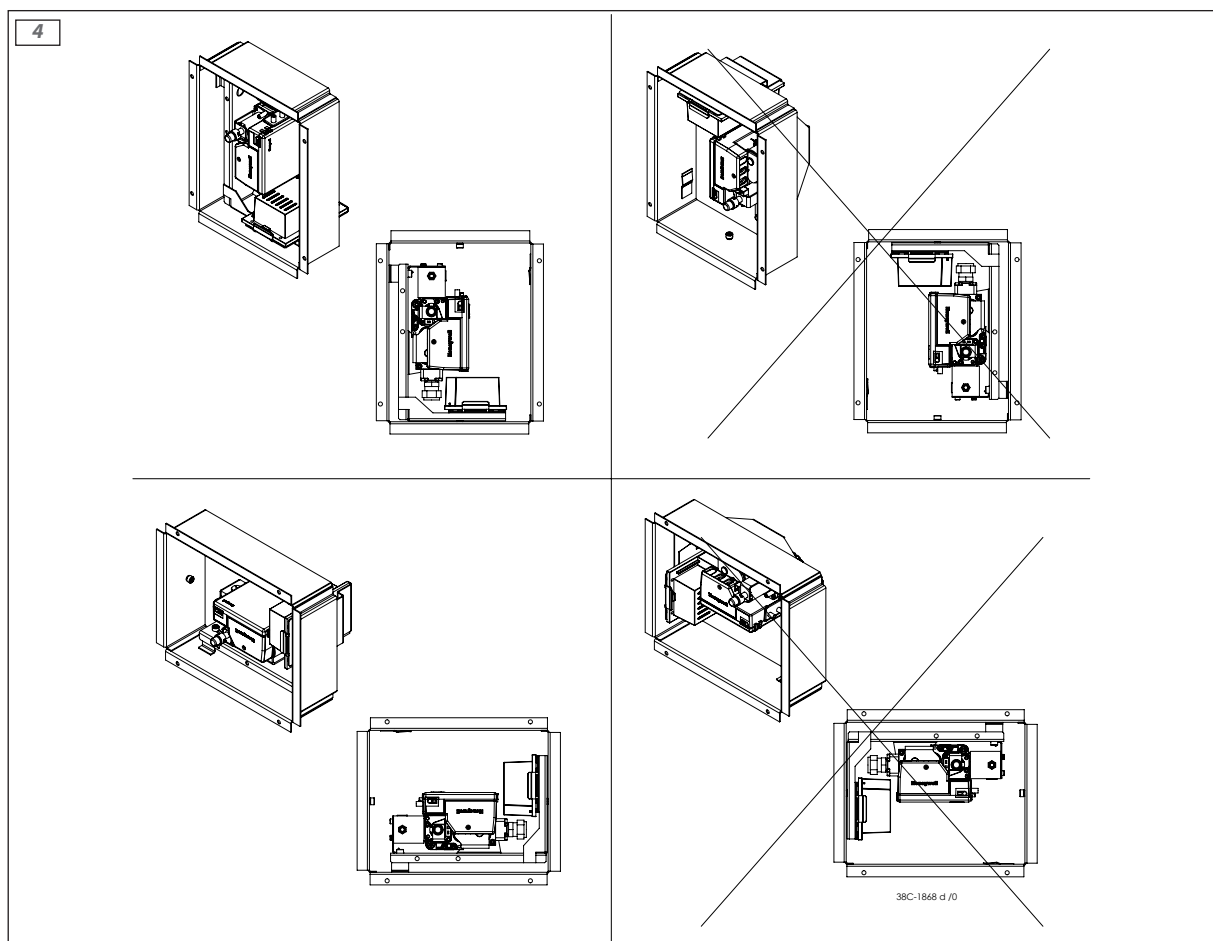
2f

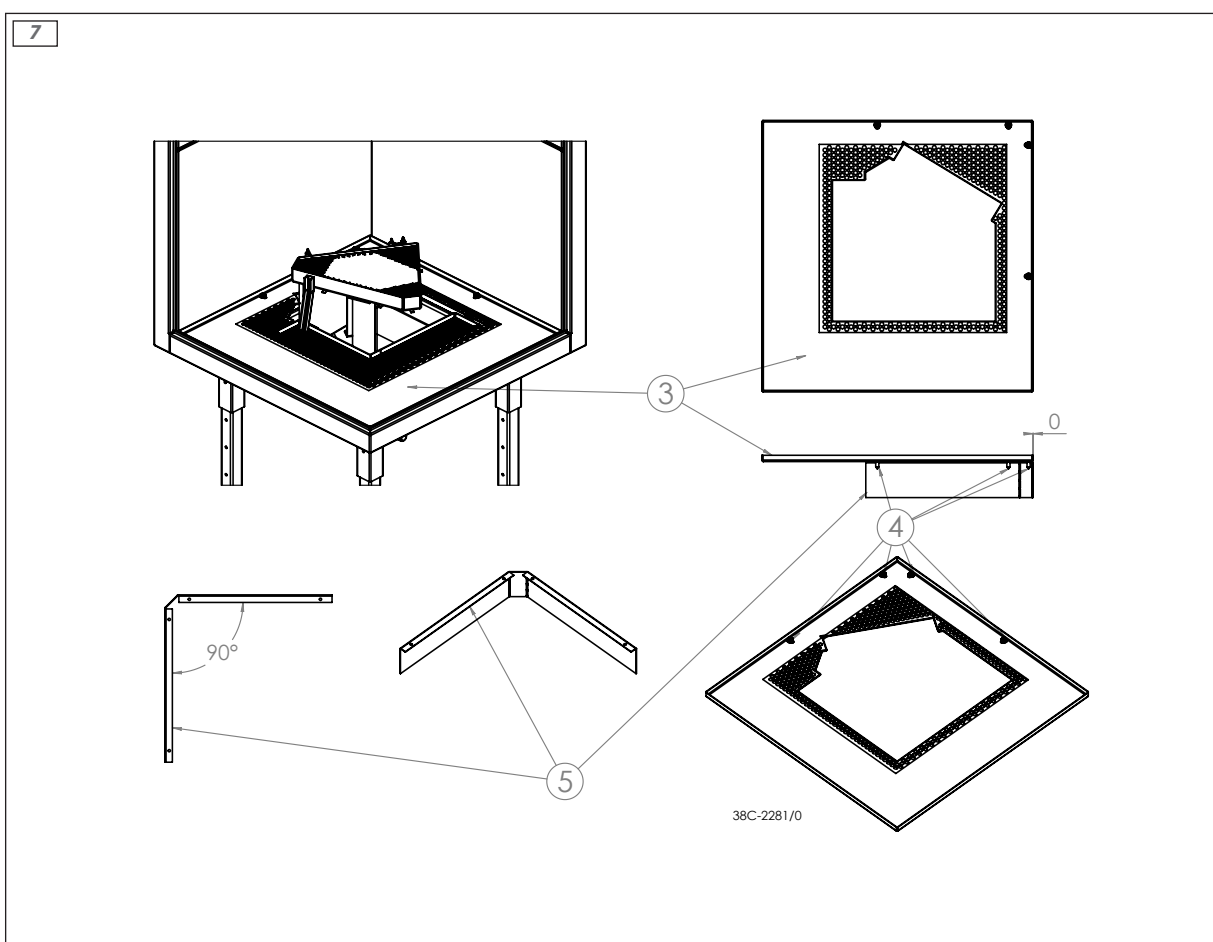
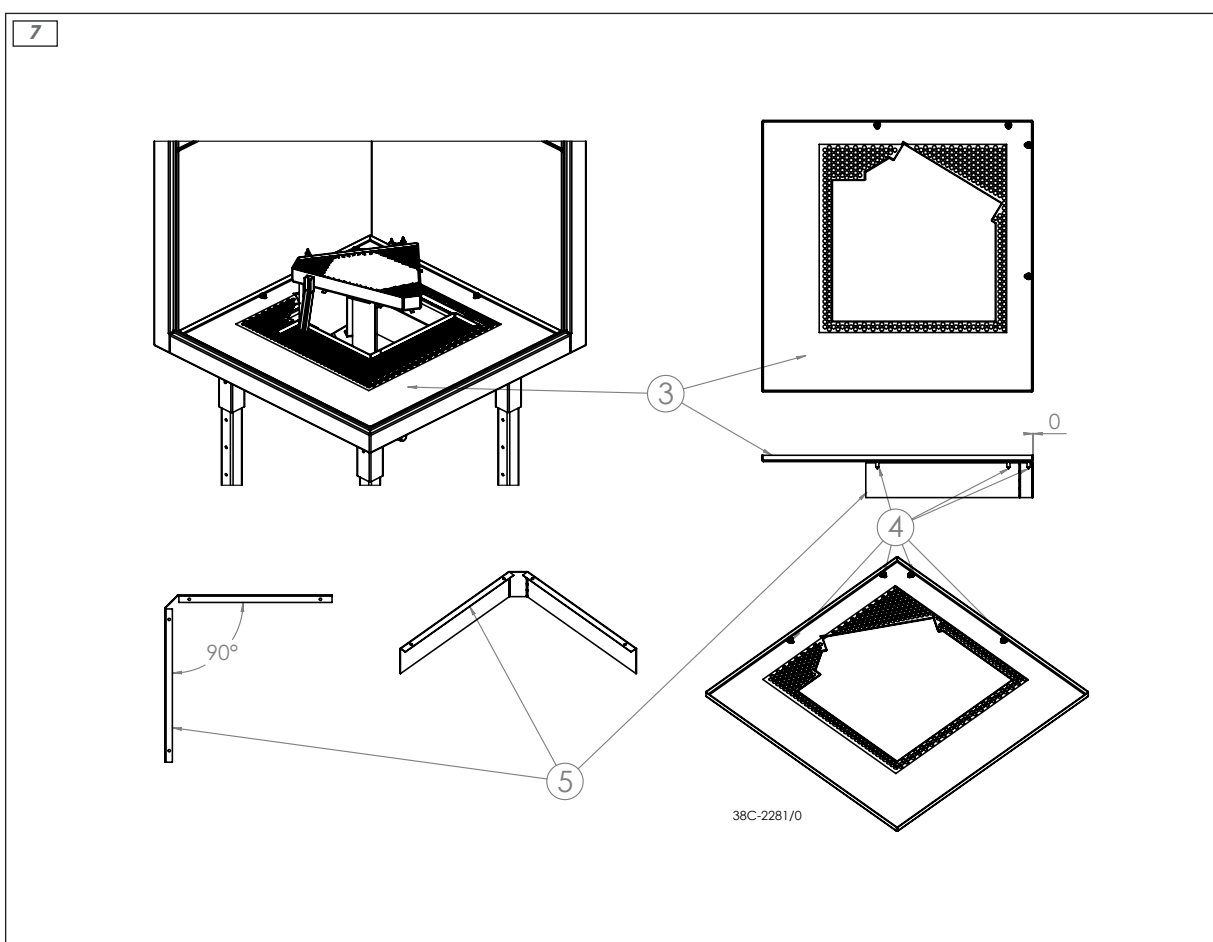
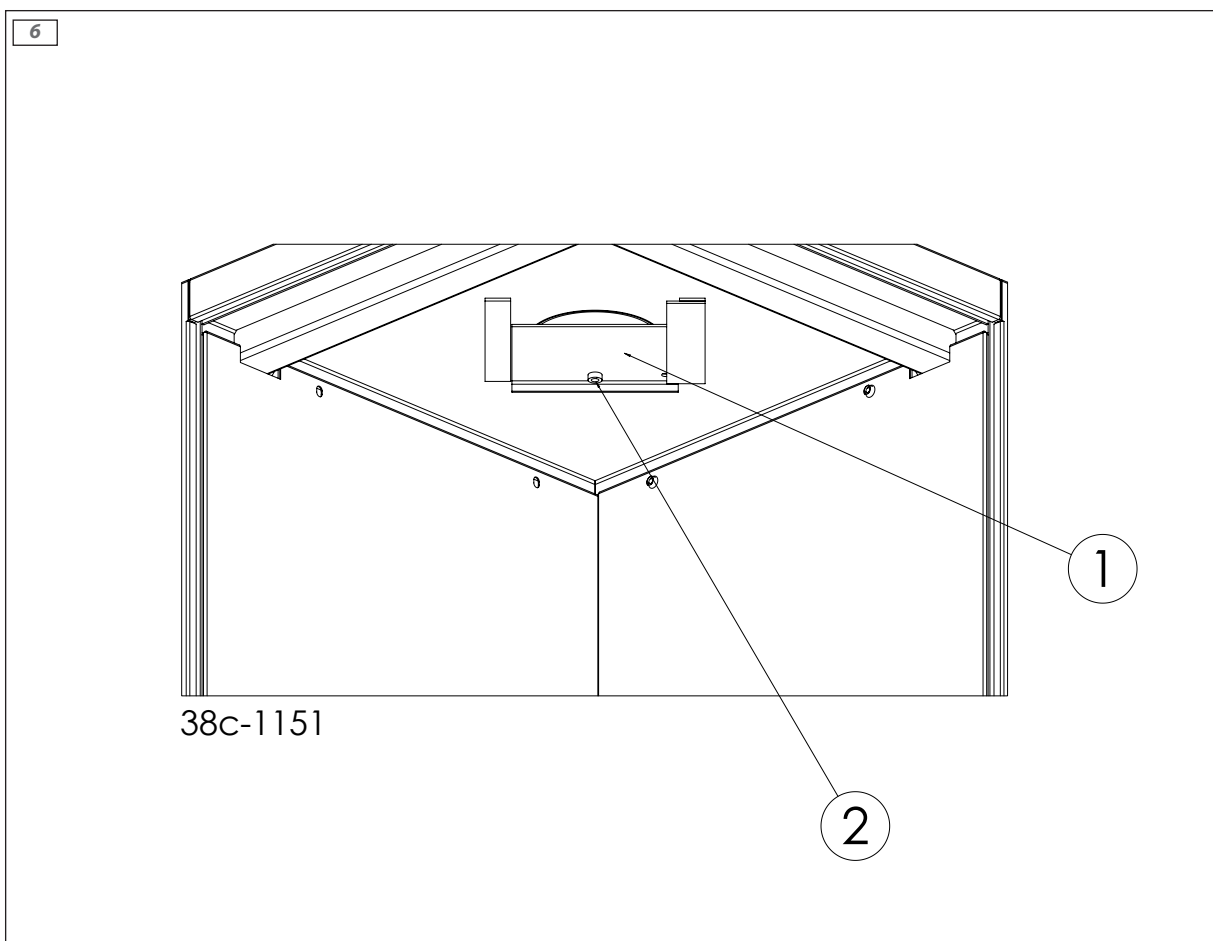


2g

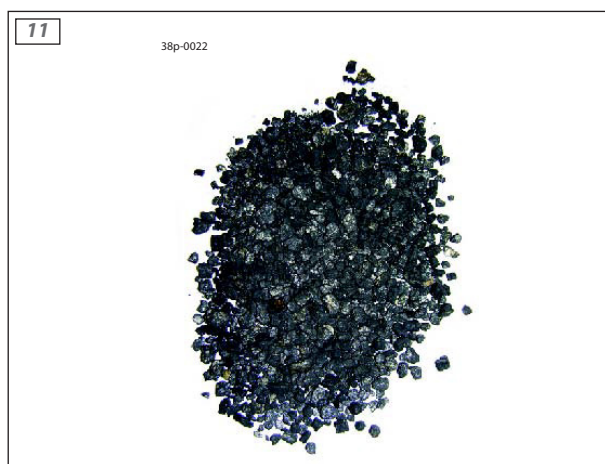
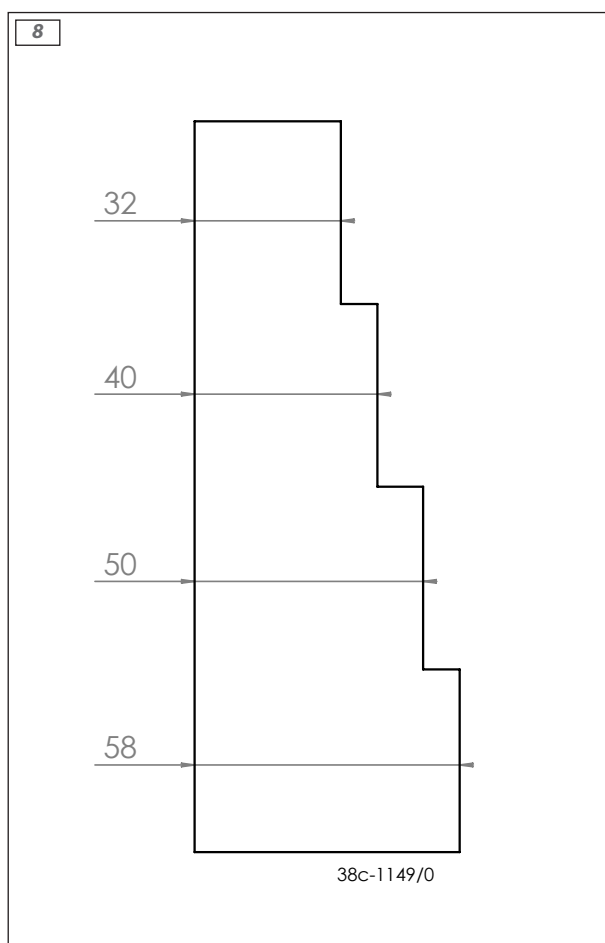


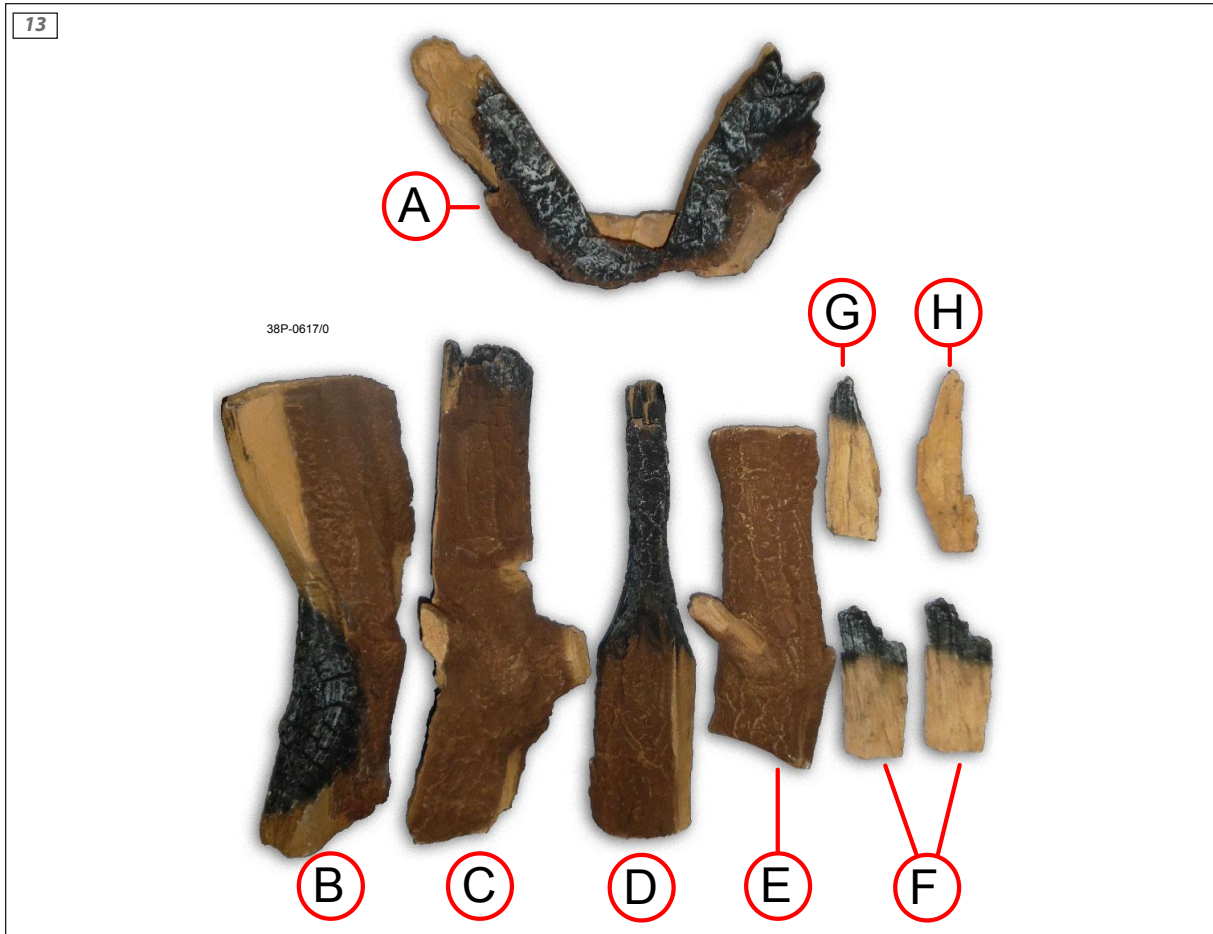






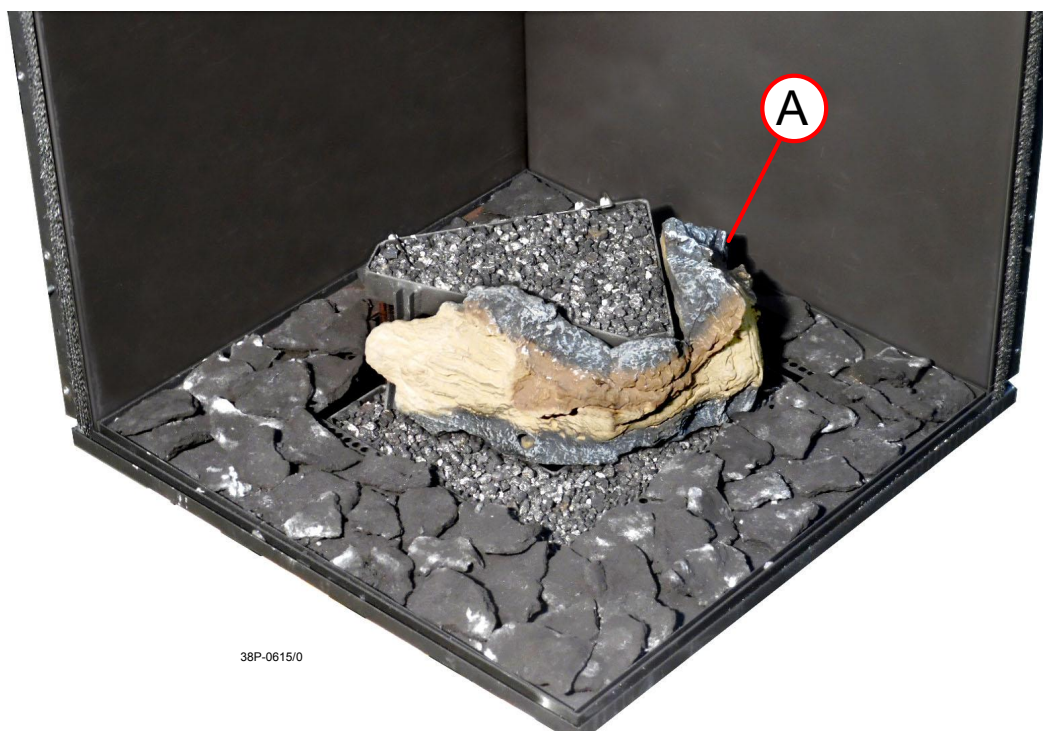




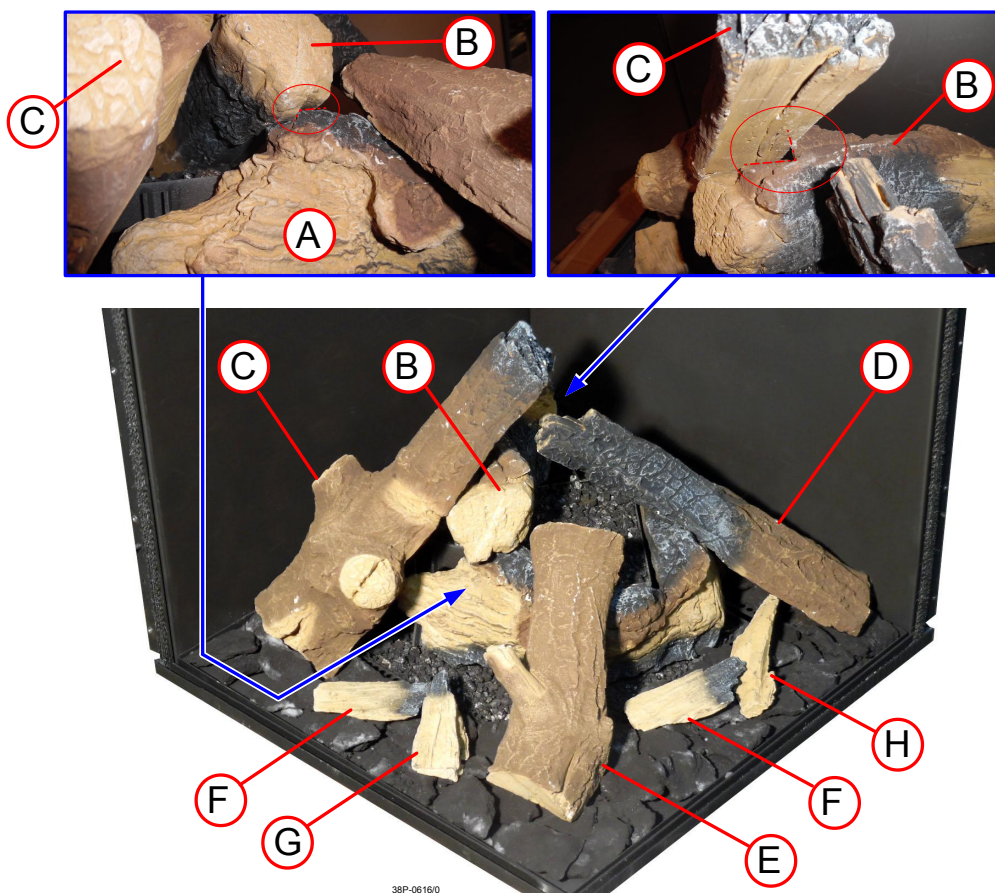


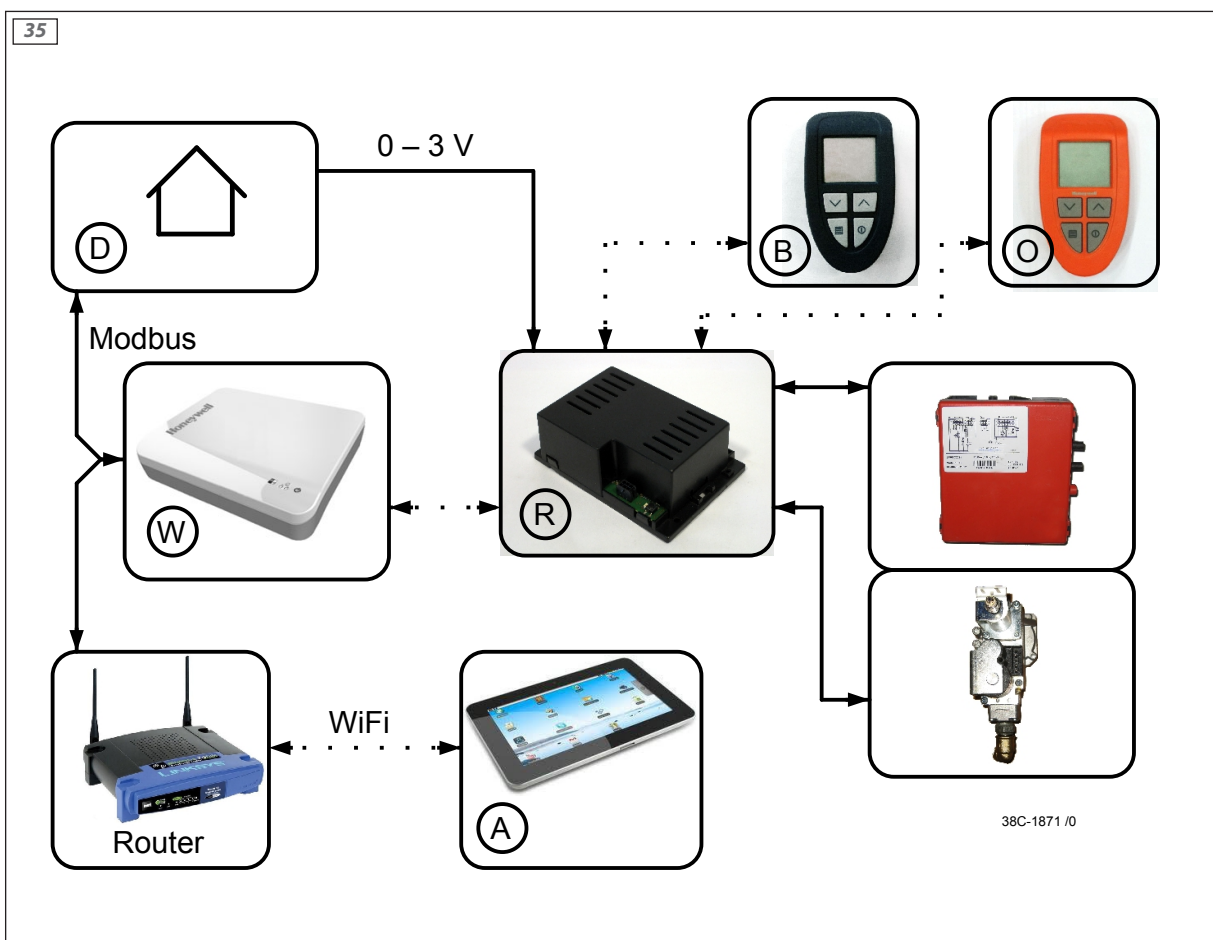
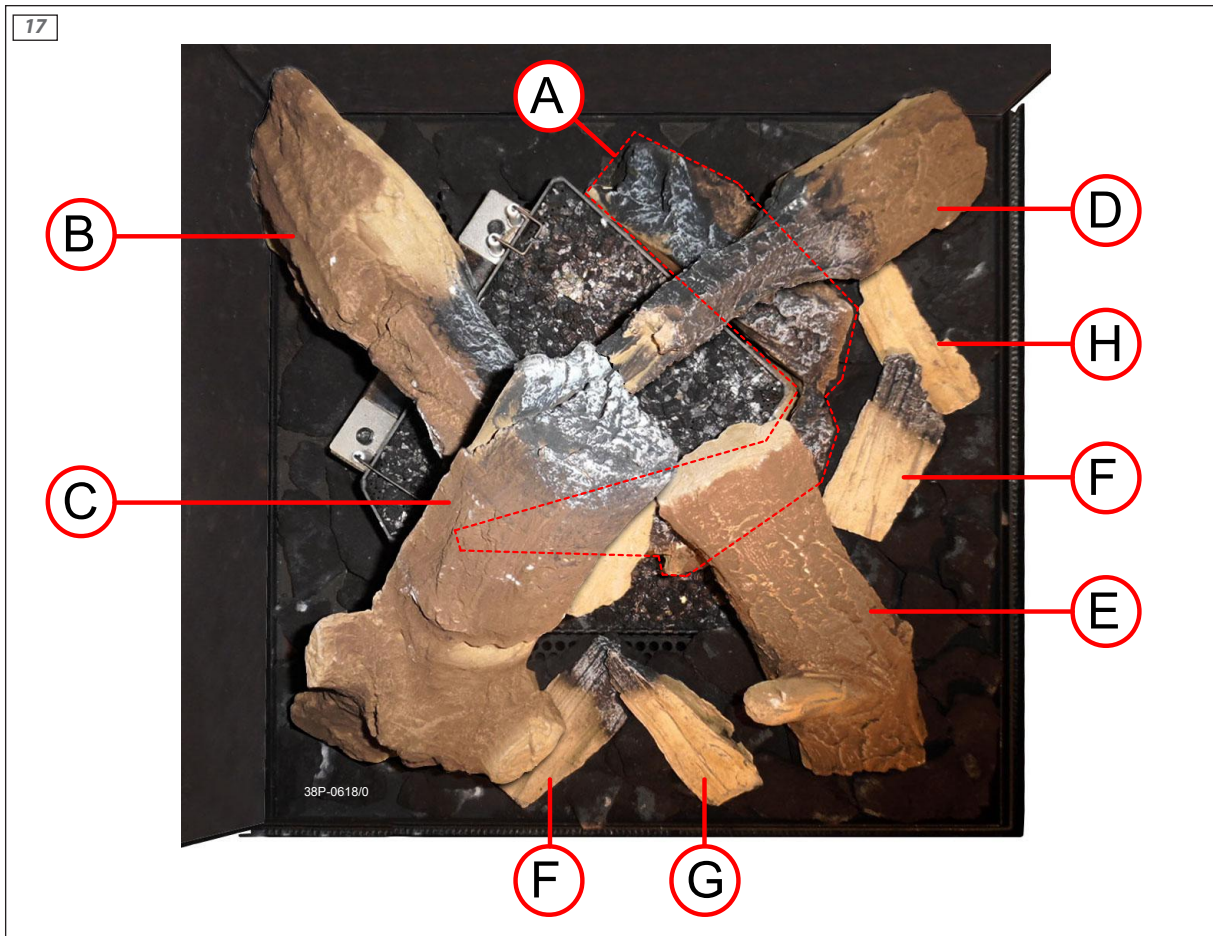


15

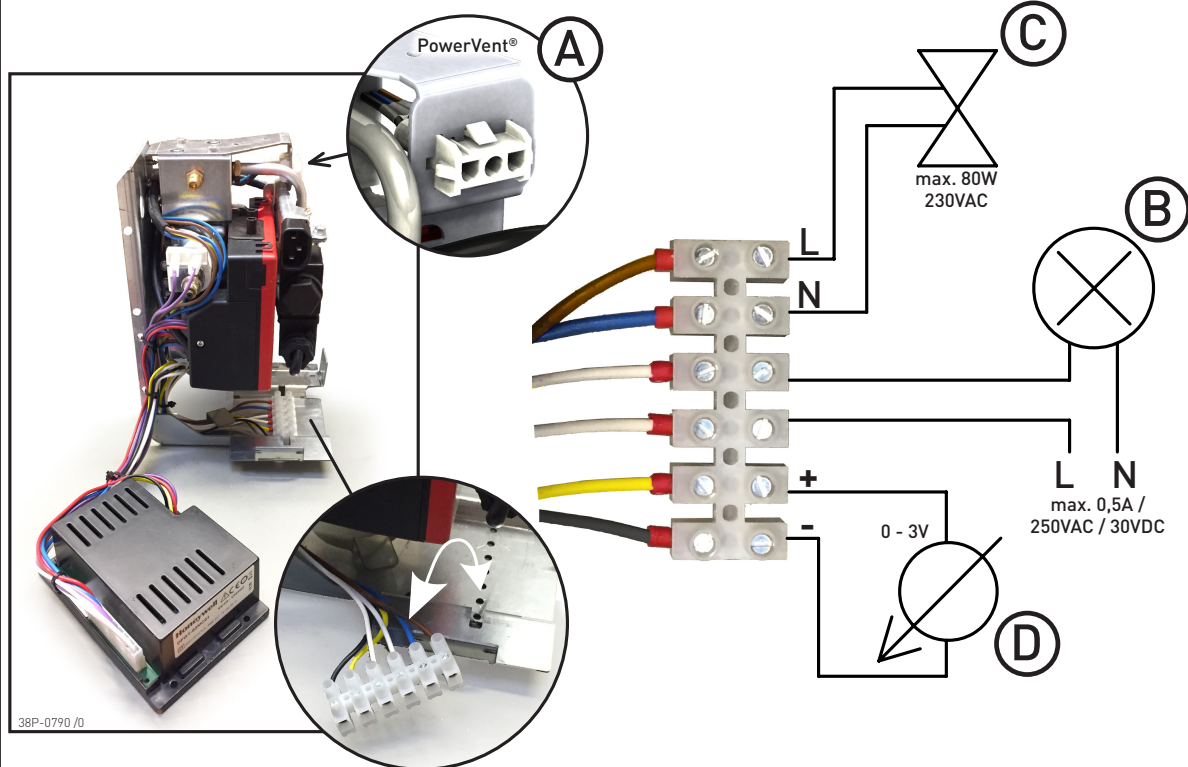


16





36



38P-0790 /0

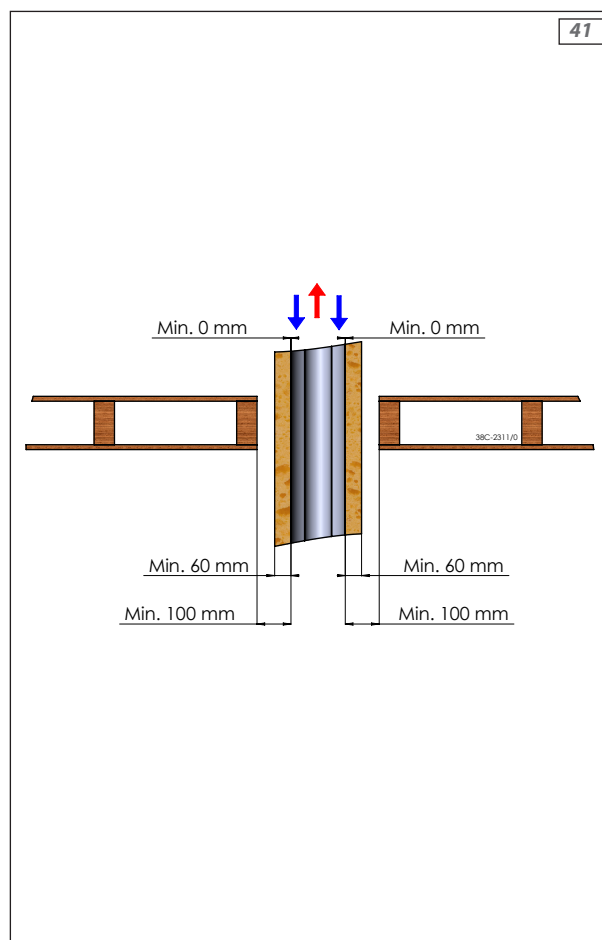
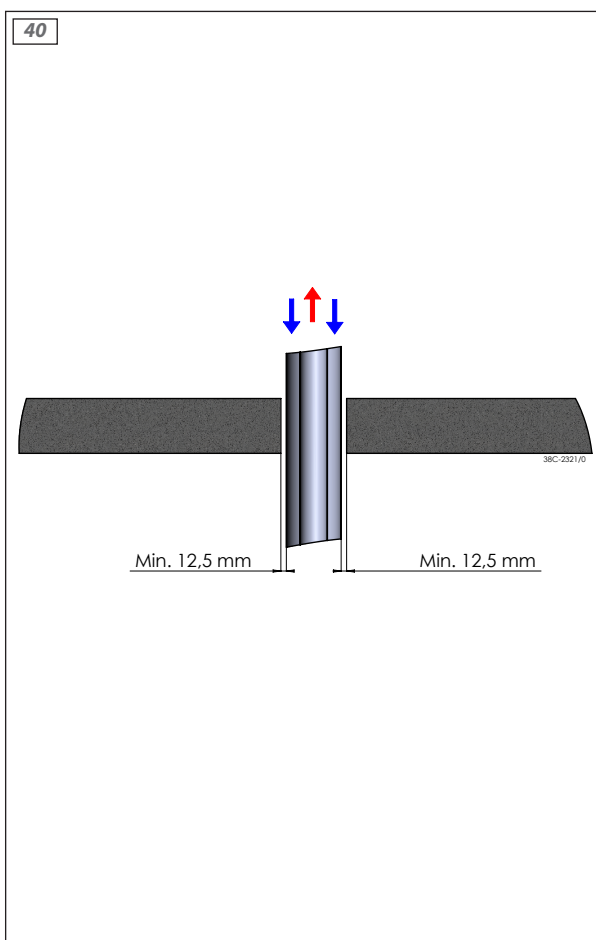
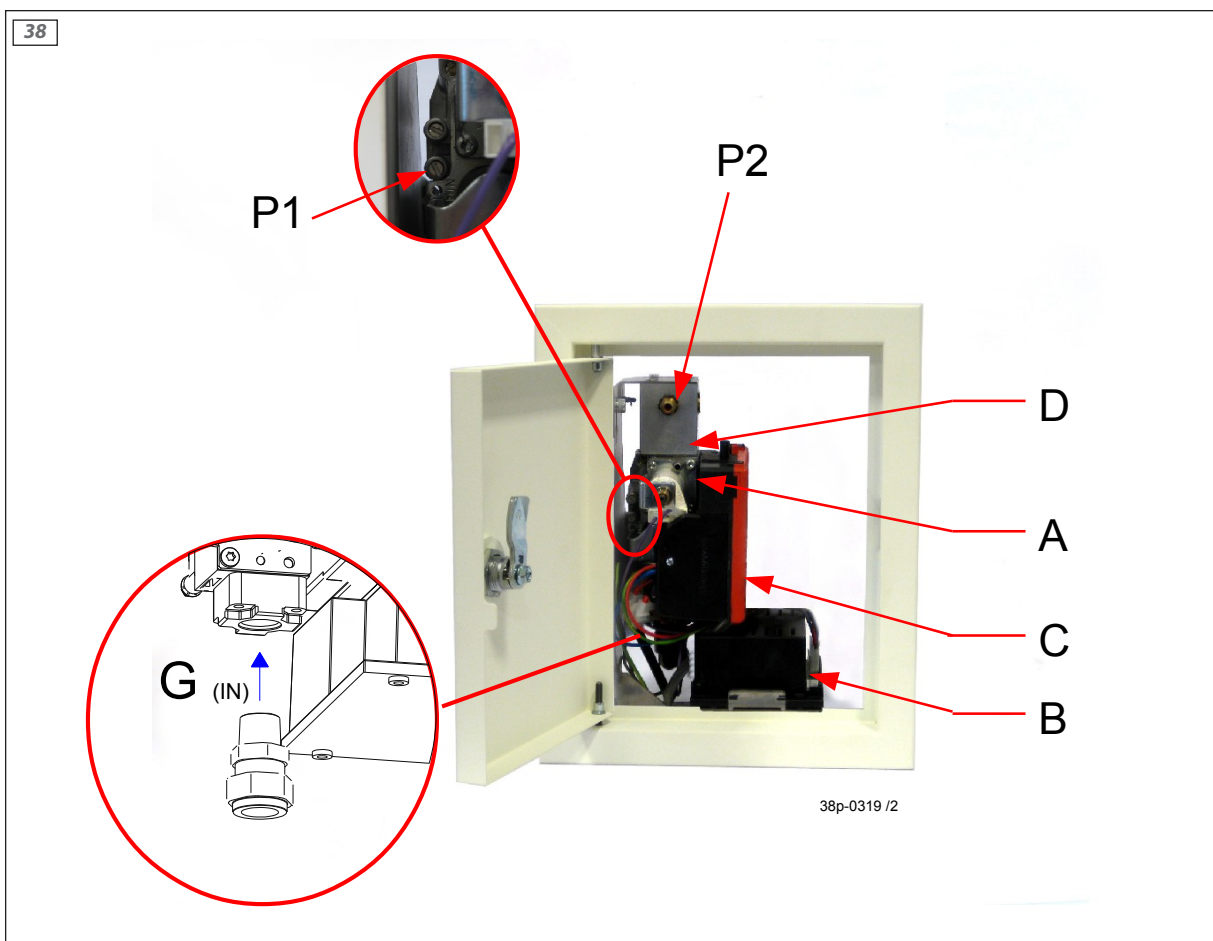
37

| B1 🔥 |                 |                 |   |
|------|-----------------|-----------------|---|
| B    | U               | 🔥               | 🔌 |
| 1    | 0,00 VDC        | 0%              | ⏻ |
| 1    | 0,08 VDC        | 3%              | ⏻ |
| 1    | 0,16 VDC        | 6%              | ⏻ |
| 1    | 0,23 VDC        | 9%              | ⏻ |
| 1    | 0,30 VDC        | 13%             | ⏻ |
| 1    | 0,37 VDC        | 16%             | ⏻ |
| 1    | 0,43 VDC        | 19%             | ⏻ |
| 1    | 0,49 VDC        | 22%             | ⏻ |
| 1    | 0,55 VDC        | 25%             | ⏻ |
| 1    | 0,61 VDC        | 28%             | ⏻ |
| 1    | 0,66 VDC        | 31%             | ⏻ |
| 1    | 0,71 VDC        | 34%             | ⏻ |
| 1    | 0,76 VDC        | 38%             | ⏻ |
| 1    | 0,81 VDC        | 41%             | ⏻ |
| 1    | 0,86 VDC        | 44%             | ⏻ |
| 1    | 0,90 VDC        | 47%             | ⏻ |
| 1    | 0,94 VDC        | 50%             | ⏻ |
| 1    | 0,98 VDC        | 53%             | ⏻ |
| 1    | 1,02 VDC        | 56%             | ⏻ |
| 1    | 1,06 VDC        | 59%             | ⏻ |
| 1    | 1,10 VDC        | 63%             | ⏻ |
| 1    | 1,14 VDC        | 66%             | ⏻ |
| 1    | 1,17 VDC        | 69%             | ⏻ |
| 1    | 1,20 VDC        | 72%             | ⏻ |
| 1    | 1,24 VDC        | 75%             | ⏻ |
| 1    | 1,27 VDC        | 78%             | ⏻ |
| 1    | 1,30 VDC        | 81%             | ⏻ |
| 1    | 1,33 VDC        | 84%             | ⏻ |
| 1    | 1,36 VDC        | 88%             | ⏻ |
| 1    | 1,39 VDC        | 91%             | ⏻ |
| 1    | 1,41 VDC        | 94%             | ⏻ |
| 1    | 1,44 VDC        | 97%             | ⏻ |
| 1    | 1,47 VDC        | 100%            | ⏻ |
|      | <b>1,98 VDC</b> | <b>Off &gt;</b> | ⏻ |
|      | 2,00 VDC        |                 | ⏻ |

38C-1903 /0

| B2 🔥 🔥 |          |       |   |
|--------|----------|-------|---|
| B      | U        | 🔥     | 🔌 |
| 1      | 0,00 VDC | 0%    | ⏻ |
| 1      | 0,08 VDC | 6%    | ⏻ |
| 1      | 0,16 VDC | 13%   | ⏻ |
| 1      | 0,23 VDC | 19%   | ⏻ |
| 1      | 0,30 VDC | 25%   | ⏻ |
| 1      | 0,37 VDC | 31%   | ⏻ |
| 1      | 0,43 VDC | 38%   | ⏻ |
| 1      | 0,49 VDC | 44%   | ⏻ |
| 1      | 0,55 VDC | 50%   | ⏻ |
| 1      | 0,61 VDC | 56%   | ⏻ |
| 1      | 0,66 VDC | 63%   | ⏻ |
| 1      | 0,71 VDC | 69%   | ⏻ |
| 1      | 0,76 VDC | 75%   | ⏻ |
| 1      | 0,81 VDC | 81%   | ⏻ |
| 1      | 0,86 VDC | 88%   | ⏻ |
| 1      | 0,90 VDC | 94%   | ⏻ |
| 1      | 0,94 VDC | 100%  | ⏻ |
| 2      | 0,98 VDC | 6%    | ⏻ |
| 2      | 1,02 VDC | 13%   | ⏻ |
| 2      | 1,07 VDC | 20%   | ⏻ |
| 2      | 1,10 VDC | 25%   | ⏻ |
| 2      | 1,14 VDC | 31%   | ⏻ |
| 2      | 1,17 VDC | 38%   | ⏻ |
| 2      | 1,20 VDC | 44%   | ⏻ |
| 2      | 1,24 VDC | 50%   | ⏻ |
| 2      | 1,27 VDC | 56%   | ⏻ |
| 2      | 1,30 VDC | 63%   | ⏻ |
| 2      | 1,33 VDC | 69%   | ⏻ |
| 2      | 1,36 VDC | 75%   | ⏻ |
| 2      | 1,39 VDC | 81%   | ⏻ |
| 2      | 1,41 VDC | 88%   | ⏻ |
| 2      | 1,44 VDC | 94%   | ⏻ |
| 2      | 1,47 VDC | 100%  | ⏻ |
|        | 1,98 VDC | Off > | ⏻ |
|        | 2,00 VDC |       | ⏻ |









DRU Verwarming B.V.  
The Netherlands  
Postbus 1021, NL-6920 BA Duiven  
Ratio 8, NL-6921 RW Duiven